

FORMAT - B

Declaration of Service Level Standards for the year 2020-21

Name of the Urban Local Body (Grade of Municipality)		Name of the Municipal Commissioner		Postal address with Pin Code		Phone & Fax nos.		Email Id / Web address											
Walajapet Municipality		Thiru.B.SathishKumar, B.Pharm., Commissioner,		MBT Road, Walajapet, Vellore Dist - 632513		04172 - 232207		commr.walajapet@tn.gov.in											
Water Supply Indicators																			
Coverage of water supply connections	100%	per capita supply of water	135lpcd	Extend of metering of water connections	100%	Extent of non revenue water	20%	continuity of water supply	24 hours	Quality of water supplied	100%	Efficiency in redressal of customer complaints	80%	cost recovery in water supply services	100%	Efficiency in collection of water supply related charges	90%		
	Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)	Current (2020-21)	Current (2020-21)
Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	
Walajapet	85	95	96	100	99	3	2	4	5	100	100	90	92	93	83	85			
Sewage Management (Sewage and Sanitation)																			
Coverage of Toilets	100%	Coverage of sewage network services	100%	Collection efficiency of the sewage network	100%	Adequacy of sewage treatment capacity	100%	Quality of Sewage treatment	100%	Extent of reuse and recycling of treated sewage	20%	Efficiency in redressal of customer complaints	80%	Extend of cost recovery in sewage management	100%	Efficiency in collection of sewage charges	90%		
	Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)	Current (2020-21)	Current (2020-21)
Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)
Walajapet	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste management indicators																			
Household level coverage of solid waste management	100%	Efficiency of collection of municipal solid waste	100%	Extend of segregation of municipal solid waste	100%	Extend of municipal solid waste recovered	100%	Extent of scientific disposal of municipal solid waste	20%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in SWM services	100%	Efficiency in collection of SWM charges	90%				
	Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)		Current (2020-21)	Current (2020-21)	Current (2020-21)	Current (2020-21)	Current (2020-21)
Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)	Targets (2021-22)
Walajapet	95	98	95	98	80	80	85	50	65	90	100	50	60	70	75				
Storm water Drainage indicators																			
Coverage of Storm water drainage network		Incidence of water logging/Flooding																	
100%		0%																	
Walajapet	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)									
	93	95	0	0	0	0	0	0	0	0									