

**FORMAT – B**

**Declaration of Service level standards Notification Format for the second year 2016-17**

2 VIRUDHUNAGAR DISTRICT GAZETTE EXTRAORDINARY | MARCH 28, 2016

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner				Postal address With Pin code				Phone & Fax nos.		Email id / Web address					
Virudhunagar – Selection Grade		Thiru. M.Mohan. BE.,				Municipal Office - Virudhunagar 626001				04562 - 243861		Commv.virudhunagar@tn.gov.in					
<b>Water Supply Indicators</b>																	
Coverage of water supply Connections		Per capita supply of water		Extent of bursting of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
100%		1.85 lit/d		100%		30%		24 hours		100%		80%		100%		90%	
Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)
65%	67%	70	72	86%	87%	20%	20%	1.50	1.75	100%	100%	85%	80%	100%	100%	80%	85%
<b>Sewage Management (Sewerage and Sanitation)</b>																	
Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
100%		100%		100%		100%		100%		20%		80%		100%		90%	
Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)
90%	95%	0	50%	0	70%	0	70%	0	70%	0	15%	0	70%	0	50%	16	70%
<b>Solid Waste Management Indicators</b>																	
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
100%		100%		100%		80%		100%		80%		100%		90%			
Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)	Current (2015 - 16)	Target (2016 - 17)		
55%	58%	90%	90%	20%	50%	10%	25%	0	50%	80%	80%	10%	10%	75%	80%		
<b>Storm Water Drainage Indicators</b>																	
Coverage of storm water drainage network				Incidence of water logging/ flooding													
100%				0%													
Current (2015 - 16)				Target (2016 - 17)													
30%				0													

Sd. ....  
Municipal Engineer & Commissioner(I/c),  
Virudhunagar Municipality.