

**14th Central Finance Commission Recommendation Imposed.
Declaration Service Level Standards Notification Format**

Name of the Urban Local Body		Name of the Municipal Commissioner		Postal Address with Pin Code		Phone No & Fax Nos.		Email Id.																																
Virudhachalam municipality		K. Balu Commissioner		No. 31/16, Ayyanar Koil Street, Virudhachalam. 606 001.		04143 - 230240		commr.virudhachalam@t n.gov.in																																
Water Supply Indicators																																								
Benchmarks	Coverage water supply Connections	100%	Current Target	2018-19	2019-20	Continuity of water supply	24 hours	Current Target	2018-19	2019-20	Quality of water supplied	100%	Current Target	2018-19	2019-20	Efficiency in redressal of customer complaints	80%	Current Target	2018-19	2019-20	Cost recovery in water supply services	100%	Current Target	2018-19	2019-20	Efficiency in collection of water supply-related charges	90%	Current Target	2018-19	2019-20										
	81	83	92	95	0		5	7	6	2		2	100	100	83		87	76	78	62		66																		
Sewage Management (Sewerage and Sanitation)																																								
Benchmarks	Coverage of toilets	100%	Current Target	2018-19	2019-20	Adequacy of sewage treatment capacity	100%	Current Target	2018-19	2019-20	Quality of sewage treatment	100%	Current Target	2018-19	2019-20	Extent of reuse and recycling of treated	20%	Current Target	2018-19	2019-20	Efficiency in redressal of customer complaints	80%	Current Target	2018-19	2019-20	Extent of cost recovery in sewerage management	100%	Current Target	2018-19	2019-20	Efficiency in collection of sewage charges	90%	Current Target	2018-19	2019-20					
	96	98	0	0	0		0	0	0	0		0	0	0	0		0	0	0	0		0	0	0	0		0	0	0	0		0	0	0	0					
Solid Waste Management Indicators																																								
Benchmarks	Household level coverage of solid waste management	100%	Current Target	2018-19	2019-20	Efficiency of collection of municipal solid waste	100%	Current Target	2018-19	2019-20	Extent of segregation of municipal solid waste	100%	Current Target	2018-19	2019-20	Extent of municipal solid waste recovered	80%	Current Target	2018-19	2019-20	Extent of scientific disposal of municipal solid	100%	Current Target	2018-19	2019-20	Efficiency in redressal of customer complaints	80%	Current Target	2018-19	2019-20	Extent of cost recovery in SWM services	100%	Current Target	2018-19	2019-20	Efficiency in collection of sewage charges	90%	Current Target	2018-19	2019-20
	46	48	97	98	12		14	0	1	0		1	89	90	1		3	0	1	0		1	0	0	0		0	0	0	0		0	0	0	0		0	0	0	0
Storm Water Drainage Indicators																																								
Benchmarks	Coverage of storm water drainage network	100%	Current Target	2018-19	2019-20	Incidence of water logging / flooding	0%	Current Target	2018-19	2019-20																														
	52	55	65	65	0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0							


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 Commissioner
 Virudhachalam Municipality

28.6.18