

**FORMAT - 8**

**Declaration of Service Level Standards Notification Format for the final year 2016-17**

<b>Name of the Urban Local Body</b> Vellore City Municipal Corporation		<b>Name of the Corporation Commissioner / Municipal Commissioner</b> Thiru. T. Kumar, M.Com.,		<b>Postal address with PIN code</b> No.1, Infantry Road, Vellore-632 001		<b>Phone &amp; Fax nos.</b> 0416-2215456 0416-2222328		<b>Email Id / Web address</b> commr.vellore@tn.gov.in	
<b>Water Supply Indicators</b>									
<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>	
Benchmarks Current (2016-17) Target (2017-18)		100% 135 lpcd		100% 98		20% 18		24 hours 3	
Vellore 70		75		115		120		98	
<b>Sewage Management (Sewerage and Sanitation)</b>									
<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>	
Benchmarks Current (2016-17) Target (2017-18)		100% 97		100% 7		100% 100		100% 10	
Vellore 96		97		7		7		100	
<b>Solid Waste Management Indicators</b>									
<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of reuse and recycling of treated sewage</b>	
Benchmarks Current (2016-17) Target (2017-18)		100% 97		100% 100		100% 50		80% 50	
Vellore 97		98		100		60		70	
<b>Storm Water Drainage Indicators</b>									
<b>Coverage of storm water drainage network</b>					<b>Incidence of water logging/ flooding</b>				
Benchmarks Current (2016-17) Target (2017-18)					100% 95				
Vellore 95					4				
<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Efficiency in collection of water supply-related charges</b>	
Benchmarks Current (2016-17) Target (2017-18)		100% 10		80% 80		100% 100		80% 80	
Vellore 5		10		80		80		10	

  
 For Commissioner  
 Vellore City Municipal Corporation.