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| **Sl.** **No** | **Specific grievance** | **Officer Responsible/ staff** |
| 1 | Property Tax Assessment | Revenue Inspector |
| 2 | Profession Tax Assessment | Revenue Inspector |
| 3 | New House Service Connection- Water/Sewerage | Assistant Engineer |
| 4 | Repairs to House Service connection – Water/ Sewerage | Assistant Engineer |
| 5 | Septic Tank clearing | Sanitary Inspector |
| 6 | Water Supply Service Problem | Assistant Engineer |
| 7 | Sewerage Service – Problem | Assistant Engineer |
| 8 | Road-Complaint | Assistant Engineer |
| 9 | Sanitation-Rubbish Removal Complaints | Sanitary Inspector |
| 10 | Building Licence | Town Planning Inspector |
| 11 | Trade Licence | Sanitary Inspector |
| 12 | Birth Certificate | Sanitary Inspector |
| 13 | Death Certificate | Sanitary Inspector |
| 14 | Street lights Services-complaints | Assistant Engineer |
| 15 | Maternity services- complaints | – |
| 16 | Drainage services- complaints | Assistant Engineer |
| 17 | Solid Waste Management | Sanitary Inspector |