

**Format – B Declaration of Service Level Standards**

**TIRUPPUR DISTRICT**

**VELLAKOVIL MUNICIPALITY**

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Vellakovil Municipality, is publishing the "Standard Service Level Bench Marking" for the year 2018-2019 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Vellakovil Municipality

  
16/8/19

*J. Sankar*  
16/8/19  
**Commissioner  
Vellakovil Municipality**



**Sewage Management (Sewerage and Sanitation)**

Benchmarks	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency of collection
	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)
1	100	100	100	100	100	20%	80%	100%	100%
	100	100	100	100	100	20%	80%	100%	100%

Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency of collection
	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)
1	95	100	94	70	-	100	30	90
	95	100	94	70	-	100	30	90

Storm Water Drainage Indicators		Incidence of water logging / flooding
Coverage of storm water drainage network		0%
100%		
Benchmarks	Current (2018 - 19) Target (2019 - 20)	Current (2018 - 19) Target (2019 - 20)
1	35 40	-

  
 Commissioner  
 Vellakovil Municipality