

FORMAT-8 Delcaration of Service Level Standards for the year 2016-2017																							
Name of the Urban Local Body (Grade of Municipality)		Name of the Municipal Commissioner				Postal address with PIN Code				Phone & Fax Nos.				E-mail id/Web address									
Vaniyambadi Municipality Selection Grade		Thiru.G.Ananda Padmanaba sivam, B.E Municipal Engineer and Commissioner (Incharge)				Vaniyambadi Municipality Vellore District - 635751				04174-233808				Commr.vaniyambadi@tn.gov.in									
Water supply Indicators																							
coverage of water supply connections		per capital supply of water		Extent of metering of water connections		Extent of non revenue water		continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply -related charges							
Benchmarks		100%		135%		100%		20%		24 hours		100%		80%		100%		90%					
	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)					
Vaniyambadi	90	95	90	90	80	90	15	18	20	22	100	100	65	65	85	90	85	90					
Sewage Management (Sewerage and Sanitation)																							
coverage of toilets		coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges							
Benchmarks		100%		135%		100%		20%		24 hours		100%		80%		100%		90%					
	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)					
Vaniyambadi	90	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
Solid Waste Management Indicators																							
Household level coverage of solid waste Management services		Efficiency of collection of Municipal solid waste		Extent of Segregation of Municipal solid waste		Extent of Municipal solid waste recovered		Extent of Scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%							
	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)					
Vaniyambadi			85	90	85	90	75	80	75	80	75	80	65	65	80	90	80	90					
		coverage of storm water drainage network						Incidence of water logging/flooding															
		100%						0%															
		Current (2016-17)				Target (2017-18)				Current (2016-17)				Target (2017-18)									
Vaniyambadi			80				85				80				85								