

FORMAT-8

Delcaration of Service Level Standards for the year 2017-2018

Name of the Urban Local Body (Grade of Municipality)	Name of the Municipal Commissioner	Postal address with PIN Code	Phone & Fax Nos.	E-mail id/Web address
Vaniyambadi Municipality Selection Grade	Thiru.S. Parthasarathy, B.P.T MSc(Psy), Municipal Commissioner	Vaniyambadi Municipality Vellore District - 635751	04174-233808	Commr.vaniyambadi@tn.gov.in

Water supply Indicators

	coverage of water supply connections		per capital supply of water		Extent of metering of water connections		Extent of non revenue water		continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply -related charges	
Benchmarks	100%		135%		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Vaniyambadi	95	96	90	90	91	92	18	18	20	22	100	100	75	78	88	90	86	88

Sewage Management (Sewerage and Sanitation)

	coverage of toilets		coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Vaniyambadi	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste Management services		Efficiency of collection of Municipal solid waste		Extent of Segregation of Municipal solid waste		Extent of Municipal solid waste recovered		Extent of Scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)		
Vaniyambadi			90	91	90	93	75	80	78	82	80	82	70	72	85	90	90	92
	coverage of storm water drainage network								Incidence of water logging/flooding									
	100%								0%									
	Current (2017-18)				Target (2018-19)				Current (2017-18)				Target (2018-19)					
Vaniyambadi	89				90				80				85					

[Signature]
Commissioner
Vaniyambadi Municipality

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 24/11/18