

**FORMAT - B Declaration of Service Level Standards for the Year-2020-2021**

|  |                  |  |                  |   |                  |  |                  |   |                  |
|--|------------------|--|------------------|---|------------------|--|------------------|---|------------------|
| <b>Name of the Urban Local Body (Grade of Municipality)</b>        |                  | <b>Name of the Municipal Commissioner</b>                |                  | <b>Postal address with PIN code</b>                   |                  | <b>Phone &amp; Fax nos.</b>                            |                  | <b>Email Id / Web address</b>                                 |                  |
| Vandavasi Municipality II- Grade Municipality                      |                  | Thiru.S.PARTHASARATHI, B.A.,<br>Commissioner             |                  | No.9, Kancheepuram Road,<br>Vandavasi-604408          |                  | Phone:04183-225048<br>Phone:04183-225648               |                  | Email Id<br>commr.vandavasi@tn.gov.in                         |                  |
| <b>Water Supply Indicators</b>                                     |                  |  |                  |   |                  |  |                  |   |                  |
| <b>Coverage of water supply Connections</b>                        |                  | <b>Extent of metering of water connections</b>           |                  | <b>Continuity of water supply</b>                     |                  | <b>Quality of water supplied</b>                       |                  | <b>Efficiency in redressal of customer complaints</b>         |                  |
| 100%   |                  | 100%   |                  | 24 hours  |                  | 100%   |                  | 80%   |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 95%  | 95%              | 50%  | 65%              | 2 hrs   | 2 hrs            | 100%   | 100%             | 100%  | 100%             |
| 80%  |                  | 82%  |                  | 20%   |                  | 20%  |                  | 85%   |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 90%  | 90%              | 20%  | 20%              | 85%   | 85%              | 90%  | 90%              | 90%   | 90%              |
| <b>Sewage Management (Sewerage and Sanitation)</b>                 |                  |  |                  |   |                  |  |                  |   |                  |
| <b>Coverage of toilets</b>   |                  | <b>Collection efficiency of the sewerage network</b>     |                  | <b>Adequacy of sewerage treatment capacity</b>        |                  | <b>Extent of reuse and recycling of treated sewage</b> |                  | <b>Efficiency in redressal of customer complaints</b>         |                  |
| 100%   |                  | 100%   |                  | 100%  |                  | 20%  |                  | 80%   |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 0  | 0                | 0  | 0                | 0   | 0                | 0  | 0                | 0   | 0                |
| 100%   |                  | 100%   |                  | 100%  |                  | 100%   |                  | 100%  |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 0  | 0                | 0  | 0                | 0   | 0                | 0  | 0                | 0   | 0                |
| <b>Solid Waste Management Indicators</b>                           |                  |  |                  |   |                  |  |                  |   |                  |
| <b>Household level coverage of solid waste management services</b> |                  | <b>Efficiency of collection of municipal solid waste</b> |                  | <b>Extent of segregation of municipal solid waste</b> |                  | <b>Extent of municipal solid waste recovered</b>       |                  | <b>Extent of scientific disposal of municipal solid waste</b> |                  |
| 100%   |                  | 100%   |                  | 100%  |                  | 80%  |                  | 100%  |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 98%  | 100%             | 98%  | 100%             | 87%   | 100%             | 55%  | 70%              | 40%   | 90%              |
| 98%  | 100%             | 98%  | 100%             | 87%   | 100%             | 55%  | 70%              | 40%   | 90%              |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) | Current (2020-21)                                     | Target (2021-22) | Current (2020-21)                                      | Target (2021-22) | Current (2020-21)   | Target (2021-22) |
| 75%  | 75%              | 80%  | 80%              | 75%   | 75%              | 75%  | 75%              | 75%   | 75%              |
| 71%  | 71%              | 80%  | 80%              | 75%   | 75%              | 75%  | 75%              | 75%   | 75%              |
| <b>Storm Water Drainage Indicators</b>                             |                  |  |                  |   |                  |  |                  |   |                  |
| <b>Coverage of storm water drainage network</b>                    |                  | <b>Incidence of water logging/ flooding</b>              |                  |   |                  |  |                  |   |                  |
| 100%   |                  | 0%   |                  |   |                  |  |                  |   |                  |
| Current (2020-21)  | Target (2021-22) | Current (2020-21)  | Target (2021-22) |   |                  |  |                  |   |                  |
| 80%  | 80%              | 0  | 0                |   |                  |  |                  |   |                  |

Municipal Engineer  
Vandavasi Municipality

Commissioner  
Vandavasi Municipality

Sanitary Inspector  
Vandavasi Municipality