

TIRUPPUR CITY MUNICIPAL CORPORATION

FORMAT – B Declaration of Service Level Standards Notification Format for the year 2019-2020

Name of the Urban Local Body Tiruppur Corporation		Name of the Corporation Commissioner Thiru.K.Sivakumar,M.A		Postal address with PIN code Commissioner, Tiruppur City Municipal Corporation		0421-2240852,0421-2240153 & Fax No. 0421 Phone & Fax nos. 2237851		Email Id / Web address .. commr.tiruppur@tn.gov.in										
Water Supply Indicators																		
Bench mark	Coverage of water supply Connection		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
	100%		135 lpcd		100%		20%		24 Hrs		100%		80%		100%		90%	
	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20
	82.93 %	83.61 %	113.73 LPCD	114.22 LPCD	97.62 %	97.80 %	18.34 %	16.85 %	1 hr once in alternate days	1 hr once in alternate days	100%	100%	84.49%	88.60 %	54.58%	70.64 %	95.41 %	95.88 %

Sewage Management (Sewerage and Sanitation)

Bench mark	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20
	100%	100%	7.36%	7.40%	7.96%	7.96 %	14.09 %	14.09 %	100%	100%	49.41 %	16.66 %	83.33 %	88.8%	11.13 %	11.27 %	96.87 %	96.99 %

Solid Waste Management indicators

Bench mark	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20	Current 2018-19	Target 2019-20
	100%		100%		100%		80%		100%		80%		100%		90%	
	100%	100%	100%	100	23.77%	24.51%	48.49%	49.02%	0	1.981%	89.85%	90.41%	14.22%	14.23%	100%	100%

Storm water drainage indicators

Coverage of storm Water drainage network				Incidence of Water logging/loading	
Benchmark	100%			0%	
	Current 2018-19	Target 2019-20		Current 2018-19	Target 2019-20
	73.15%	73.99%		0	0


 Commissioner,
 Tiruppur City Municipal Corporation