

Declaration of Service Level Standards Notification Format

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|-------------------------------------|---|---|-----------------------------|---------------------------|
| Name of the Urban Local Body | Name of the Municipal Commissioner | Postal address with PIN code | Phone & Fax nos. | Email id. |
| TINDIVANAM | P.SRIPRAKASH,B.Sc,PGDUFM, | Eswaran Koil Street , Tindivanam. PIN.604001 | 04147-222073 | Commr.tindivanm@tn.gov.in |

Water Supply Indicators

| | | | | | | | | |
|---|--|--|--|--|---|---|---|---|
| Coverage of water supply Connections | Per capita supply of water | Extent of metering of water connections | Extent of non revenue water | Continuity of water supply | Quality of water supplied | Efficiency in redressal of customer complaints | Cost recovery in water supply services | Efficiency in collection of water supply-related charges |
| 100% | 90 lpcd | 100% | 20% | 24 hours | 100% | 80% | 100% | 90% |
| Current (2018-19) 75 Targets (2019-20) 100 | Current (2018-19) 56 Targets (2019-20) 90 | Current (2018-19) 95 Targets (2019-20) 95 | Current (2018-19) 20 Targets (2019-20) 20 | Current (2018-19) 2.00 Targets (2019-20) 2.00 | Current (2018-19) 92 Targets (2019-20) 100 | Current (2018-19) 75 Targets (2019-20) 80 | Current (2018-19) 57 Targets (2019-20) 62 | Current (2018-19) 35 Targets (2019-20) 77 |

Sewage Management (Sewerage and Sanitation)

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|---|--|--|--|--|---|---|---|
| Coverage of toilets | Collection efficiency of the sewage network | Adequacy of sewage treatment capacity | Quality of sewage treatment | Extent of reuse and recycling of treated sewage | Efficiency in redressal of customer complaints | Extent of cost recovery in sewage management | Efficiency in collection of sewage charges |
| 100% | 100% | 100% | 100% | 20% | 80% | 100% | 90% |
| Current (2018-19) 97 Targets (2019-20) 100 | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - | Current (2018-19) - Targets (2019-20) - |

Solid Waste Management Indicators

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|--|--|---|--|---|---|--|--|
| Household level coverage of solid waste management services | Efficiency of collection of municipal solid waste | Extent of segregation of municipal solid waste | Extent of municipal solid waste recovered | Extent of scientific disposal of municipal solid waste | Efficiency in redressal of customer complaints | Extent of cost recovery in SWM services | Efficiency in collection of SWM charges |
| 100% | 100% | 100% | 80% | 100% | 80% | 100% | 90% |
| Current (2018-19) 97 Targets (2019-20) 98 | Current (2018-19) 97 Targets (2019-20) 100 | Current (2018-19) 10 Targets (2019-20) 50 | Current (2018-19) 10 Targets (2019-20) 50 | Current (2018-19) 25 Targets (2019-20) 80 | Current (2018-19) 60 Targets (2019-20) 80 | Current (2018-19) 0 Targets (2019-20) 20 | Current (2018-19) 30 Targets (2019-20) 65 |

Storm Water Drainage Indicators

| | |
|---|---|
| Coverage of storm water drainage network | Incidence of water logging/ flooding |
| 100% | 0% |
| Current (2018-19) 68 Targets (2019-20) 70 | Current (2018-19) - Targets (2019-20) - |

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Municipal Engineer
Tindivanam Municipality

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Municipal Engineer (i/c)
Tindivanam Municipality

8/5/19