

THIRUVERKADU MUNICIPALITY

FORMAT - B Declaration of Service Level Standards Notification Format for the second year 2020-21

Name of the Urban Local Body (Grade of Municipality)	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web address
Thiruverkadu Selection Grade Municipality	Thiru.S.Senthilkumaran M.A., PGDPM	No.1, Sivan Koil Road, Thiruverkadu, Chennai - 600 077.	044 - 26801886	commr.thiruverkadu@tn.gov.in

Water Supply Indicators

Bench marks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)
1	0	0	85	87	0	0	100	100	Daily	Twice in a day	100%	100%	94%	95%	0	0	0	0

Sewage Management (Sewerage and Sanitation)

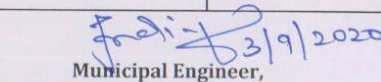
Bench marks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	100%		100%		100%		100%		Quality of sewage		20%		80%		100%		90%	
	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)
1	98%	99%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)	Current (2020-21)	Target (2021-22)
1	65%	65%	100%	100%	0	0	0	0	0	0	97%	97%	0	0	0	0

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network				Incidence of water logging/ flooding			
	100%				0%			
	Current (2019 - 20)		Target (2020-21)		Current (2019 - 20)		Target (2020-21)	
1	45%		48%		0		0	


 Municipal Engineer,
 Thiruverkadu Municipality.


 Commissioner,
 Thiruverkadu Municipality.