

Sl.No	Specific grievance	Officer Responsible/ staff
1	2	3
1	Property Tax Assessment	Revenue Inspector
2	Profession Tax Assessment	Revenue Inspector
3	New House Service Connection- Water/Sewerage	Public Work Overseer
4	Repairs to House Service connection – Water/ Sewerage	Public Work Overseer
5	Septic Tank clearing	Sanitary Inspectors
6	Water Supply Service Problem	Public Work Overseer
7	Sewerage Service – Problem	Public Work Overseer
8	Road-Complaint	Public Work Overseer
9	Sanitation-Rubbish Removal Complaints	Sanitary Inspectors
10	Building Licence	Town Planning Officer
11	Trade Licence	Sanitary Inspectors
12	Birth Certificate	Sanitary Inspectors
13	Death Certificate	Sanitary Inspectors
14	Street lights Services-complaints	Public Work Overseer
15	Solid Waste Management	Sanitary Inspectors