

MUNICIPAL NOTIFICATION OFFICE OF THE COMMISSIONER, THIRUVATHIPURAM MUNICIPALITY
FORMAT -B

Declaration of Service Level Standards Notification Format 2019-2020

Name of the Urban local body	Name of the corporation commissioner/ Municipal Commissioner/Executive officer	Postal address with PIN code	Phone and Fax Nos	Email ID
Thiruvathipuram	S.STANLEY BABU, B.A., Commissioner and R. EDWIN BRIGHT JOSE, Municipal Engineer & Commissioner (i/c)	No.5, Anumanthanpet, Thiruvannamalai District	off- 04182-222242	commr.thiruvathipuram@tn.gov.in

Water Supply Indicator

Coverage of water supply connections	Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of watersupply		Quantity of water supplies		Efficiency in redressel of customer complaints		Cost recovery in water supply services		Efficiencies in collection of water supply related charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
Benchmark	100	135 LPCD	100%	20%	24 Hours	100%	100%	80%	100%	100%	100%	100%	100%	100%	90%	90%
1	95%	95%	95%	9%	3	100%	100%	95%	100%	95%	95%	95%	95%	95%	80%	80%

Sewage Management (Sewerage and Sanitation)


Coverage of toilets	Coverage of sewerage network services		Collection efficiency of sewerage net work		Adequacy of sewerage treatment capacity		Quality of sewae treatment		Extent of re use and recycling of treated sewerage		Efficiency in redressel of customer complaints		Extent Cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
Benchmark	100%	100%	100%	100%	100%	100%	100%	100%	20%	20%	80%	80%	100%	100%	90%	90%
1	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	60%	70%	0%	0%	0%	0%

Solid Waste Management Indicators

House hold level coverage of solid waste management services	Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waster recover		Extent of scientific disposal of municipal solid waster		Efficiency in retressel of customer complaint		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
Benchmark	95%	100%	72%	80%	45%	70%	75%	75%	75%	80%	10%	40%	50%	60%
1	95%	95%	80%	80%	45%	70%	75%	75%	75%	80%	10%	40%	50%	60%

Storm Water Drainage Indicators

Coverage of Storm water drainage network	Incidence of water logging/ flooding	
	Current	Target
Benchmark	100%	0%
1	95%	0%


 Commissioner
 Thiruvathipuram Municipality


 25/9/2020