



THIRUVARUR
DISTRICT GAZETTE
EXTRAORDINARY PUBLISHED BY AUTHORITY

THIRUVARUR, MARCH 19, 2016

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Panguni 6, Manmatha, Thiruvalluvar Aandu—2047

LOCAL AND MUNICIPAL NOTIFICATION

Format – B Declaration of Service level Standards

THIRUVARUR DISTRICT

THIRUVARUR MUNICIPALITY

(Ref: G.O.MS. No 187, MA&WS (MA2) Department dated 23.12.2015)

Roc.no: 1004/2016/E1, Date: 16.03.2016

Under the Conditions imposed for the drawl of share of “Basic Grant and performance grant” Vide Under Para 9.77 under the 14th Central Finance Commission Recommendation, the undersigned, holding the Office of the Executive Officer, Thiruvavarur Municipality is Publishing the “Standardized Service Level Bench Marking” for the years 2014-2015 to 2019-2020 comprising four service sectors viz, Water supply, Sewerage Storm water Drainage and solid waste management pertaining to the Thiruvavarur Municipality.

FORMAT-B
Declaration of Service Level Standards Notification Format for the year 2017-2018

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id / Web address								
Tiruvavur Municipality First Grade		V. Balagangatharan, Commissioner (I/C)		South main street, Tiruvavur		04366-242590		commr.tiruvavur@tn.gov.in								
Water Supply indicators																
Benchmarks	1	Coverage of water supply connections	Per capital supply of water		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
			current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)
		100%	135 lpcd	100%	20%	24hours	100%	80%	100%	70%	92%	93%	90%	90%		
		95%	95%	95%	10%	3 hours	100%	80%	100%	80%	92%	93%	90%	90%		
Sewage Management (Sewerage and Sanitation)																
Benchmarks	1	Coverage of toilets	Collection efficiency of the sewerage network		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
			current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)		
		100%	100%	100%	100%	100%	20%	80%	80%	100%	100%	90%	90%			
		85%	80%	80%	65%	100%	20%	80%	80%	100%	100%	90%	90%			
Solid waste management indicators																
Benchmarks	1	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM Services		Efficiency in collection of SWM charges			
			current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)	current (2017-18)	Targets (2018-19)		
		100%	100%	80%	80%	80%	100%	80%	80%	100%	100%	90%	90%			
		70%	90%	35%	45%	20%	80%	80%	80%	15%	25%	80%	85%			
Storm Water Drainage Indicators																
Benchmarks	1	Coverage of storm water-drainage network		Incidence of water logging/flooding												
		Current (2017-2018)	Targets (2018-2019)	Current (2017-2018)	Targets (2018-2019)											
		100%	55%	0%	0%											

Tiruvavur Municipality,
16th March 2016.

V. Balagangatharan,
Commissioner.