



THIRUVARUR
DISTRICT GAZETTE
EXTRAORDINARY PUBLISHED BY AUTHORITY

THIRUVARUR, MARCH 19, 2016

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Panguni 6, Manmatha, Thiruvalluvar Aandu—2047

LOCAL AND MUNICIPAL NOTIFICATION

Format – B Declaration of Service level Standards

THIRUVARUR DISTRICT

THIRUVARUR MUNICIPALITY

(Ref.: G.O.MS. No 187, MA&WS (MA2) Department dated 23.12.2015)

Roc.no: 1004/2016/E1, Date: 16.03.2016

Under the Conditions imposed for the drawl of share of “Basic Grant and performance grant” Vide Under Para 9.77 under the 14th Central Finance Commission Recommendation, the undersigned, holding the Office of the Executive Officer, Thiruvavarur Municipality is Publishing the “Standardized Service Level Bench Marking” for the years 2014-2015 to 2019-2020 comprising four service sectors viz, Water supply, Sewerage Storm water Drainage and solid waste management pertaining to the Thiruvavarur Municipality.

FORMAT-B
Declaration of Service Level Standards Notification Format for the year 2016-2017

Name of the Urban Local Body (Grade of Municipality)		Tiruvur Municipality First Grade		Name of the Corporation Commissioner / Municipal Commissioner		V. Balagangatharan, Commissioner (I/C)		Postal address with PIN code		South main street, Tiruvur		Phone & Fax nos.		04366-242550		Email id./ Web address		commr.tiruvur@tn.gov.in										
Water Supply Indicators																												
Benchmarks	Coverage of water supply connections		100%		Extent of metering of water connections		100%		Continuity of water supply		24hours		Quality of water supplied		100%		Efficiency in redressal of customer complaints		100%		Cost recovery in water supply services		100%		Efficiency in collection of water supply-related charges		90%	
	current (2016-17)	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	
Benchmarks	Per capita supply of water		135 lpcd		Extent of non revenue water		20%		Adequacy of sewage treatment capacity		100%		Quality of sewage treatment		100%		Efficiency in redressal of customer complaints		80%		Extent of cost recovery in sewage management		100%		Efficiency in collection of sewage charges		90%	
	current (2016-17)	90%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	94%	95%	
Sewage Management (Sewerage and Sanitation)																												
Benchmarks	Convergence of toilets		100%		Collection efficiency of the sewerage network		100%		Extent of reuse and recycling of treated sewage		20%		Efficiency in redressal of customer complaints		80%		Extent of cost recovery in sewage management		100%		Efficiency in collection of sewage charges		90%					
	current (2016-17)	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	95%	96%	
Solid waste management Indicators																												
Benchmarks	Household level coverage of solid waste management services		100%		Efficiency of collection of municipal solid waste		100%		Extent of segregation of municipal solid waste		100%		Extent of municipal solid waste recovered		80%		Efficiency in redressal of customer complaints		80%		Extent of cost recovery in SWM Services		100%		Efficiency in collection of SWM charges		90%	
	current (2016-17)	50%	70%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	
Storm Water Drainage Indicators																												
Benchmarks	Coverage of storm water drainage network		100%		Incidence of water logging/flooding		0%		Targets																			
	current (2016-2017)	45%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	

V. Balagangatharan,
Commissioner.