



THIRUVARUR
DISTRICT GAZETTE
EXTRAORDINARY PUBLISHED BY AUTHORITY

THIRUVARUR, MARCH 19, 2016

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Panguni 6, Manmatha, Thiruvalluvar Aandu—2047

LOCAL AND MUNICIPAL NOTIFICATION

Format – B Declaration of Service level Standards

THIRUVARUR DISTRICT

THIRUVARUR MUNICIPALITY

(Ref: GO.MS. No 187, MA&WS (MA2) Department dated 23.12.2015)

Roc.no: 1004/2016/E1, Date: 16.03.2016

Under the Conditions imposed for the drawl of share of “Basic Grant and performance grant” Vide Under Para 9.77 under the 14th Central Finance Commission Recommendation, the undersigned, holding the Office of the Executive Officer, Thiruvavarur Municipality is Publishing the “Standardized Service Level Bench Marking” for the years 2014-2015 to 2019-2020 comprising four service sectors viz, Water supply, Sewerage Storm water Drainage and solid waste management pertaining to the Thiruvavarur Municipality.

FORMAT-B
Declaration of Service Level Standards Notification Format for the year 2014-2015

Name of the Urban Local Body (Grade of Municipality)	Tiruvavur Municipality First Grade		Name of the Corporation Commissioner / Municipal Commissioner	V. Balagangatharan, Commissioner (I/C)		Postal address with PIN code	South main street, Tiruvavur		Phone & Fax nos.	04366-242590		Email id / Web address	comm.tiruvavur@tn.gov.in			
Water Supply Indicators																
Benchmarks	Coverage of water supply Connections	100%	Per capital supply of water	135 lpcd	Extent of non revenue water	20%	Continuity of water supply	24hours	Quality of water supplied	100%	Efficiency in redressal of customer complaints	80%	Cost recovery in water supply services	100%	Efficiency in collection of water supply-related charges	90%
	current (2014-15)	94%	current (2014-15)	90	current (2014-15)	20%	current (2014-15)	3 Hours	current (2014-15)	100%	current (2014-15)	78%	current (2014-15)	100%	current (2014-15)	90%
1	Targets (2015-16)	90%	Targets (2015-16)	90	Targets (2015-16)	20%	Targets (2015-16)	3 Hours	Targets (2015-16)	100%	Targets (2015-16)	70%	Targets (2015-16)	100%	Targets (2015-16)	90%
Sewage Management (Sewerage and Sanitation)																
Benchmarks	Converge of toilets	100%	Coverage of sewage network services	100%	Adequacy of sewage treatment capacity	100%	Quality of sewage treatment	100%	Extent of reuse and recycling of treated sewage	20%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in sewage management	100%	Efficiency in collection of sewage charges	90%
	current (2014-15)	85%	current (2014-15)	90%	current (2014-15)	35%	current (2014-15)	100%	current (2014-15)	20%	current (2014-15)	80%	current (2014-15)	100%	current (2014-15)	85%
1	Targets (2015-16)	90%	Targets (2015-16)	95%	Targets (2015-16)	50%	Targets (2015-16)	100%	Targets (2015-16)	15%	Targets (2015-16)	78%	Targets (2015-16)	100%	Targets (2015-16)	90%
Solid waste management Indicators																
Benchmarks	Household level coverage of solid waste management services	100%	Efficiency of collection of municipal solid waste	100%	Extent of segregation of municipal solid waste	100%	Extent of municipal solid waste recovered	80%	Extent of scientific disposal of municipal solid waste	100%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in SWM Services	100%	Efficiency in collection of SWM charges	90%
	current (2014-15)	40%	current (2014-15)	94%	current (2014-15)	30%	current (2014-15)	20%	current (2014-15)	10%	current (2014-15)	80%	current (2014-15)	Nil	current (2014-15)	60%
1	Targets (2015-16)	40%	Targets (2015-16)	94%	Targets (2015-16)	30%	Targets (2015-16)	20%	Targets (2015-16)	15%	Targets (2015-16)	80%	Targets (2015-16)	Nil	Targets (2015-16)	70%
Storm Water Drainage Indicators																
Benchmarks	Coverage of storm water drainage network	100%	Incidence of water logging/flooding													
	Current (2014-2015)	40 %	0%													
1	Targets (2015-2016)	45 %	Targets (2015-2016)													