

THIRUTHANI MUNICIPALITY

Format - B - Declaration of Service level Standards

Name of the Urban Local Body	Name of the Municipal Commissioner	Postal address with PIN Code	Phone & Fax Nos.	E-Mail Id.													
Thiruthani Municipality	Thiru P.R.Balasubramanian, M.A.,	No.01, MPS Salai, Thiruthani. Pin No.- 631209	044 - 27885258	commr.thiruthani@tn.gov.in													
Water supply Indicators																	
Coverage of water supply Connections.	Per capita supply	Extent of metering of water connections	Extent of non revenue water.	Continuity of water supply.	Quality of water supplied.	Efficiency in redressal of customer complaints.	Cost recovery in water supply services.	Efficiency in collection of water supply - related charges.									
100%	135 LPCD	100%	20%	24 Hours	100%	80%	100%	90%									
Current (2020-21) 40	Targets (2021-22) 70	Current (2020-21) 90	Targets (2021-22) 135	Current (2020-21) 0	Targets (2021-22) 10	Current (2020-21) 20	Targets (2021-22) 13	Current (2020-21) 5	Targets (2021-22) 12	Current (2020-21) 100	Targets (2021-22) 100	Current (2020-21) 80	Targets (2021-22) 80	Current (2020-21) 50	Targets (2021-22) 90	Current (2020-21) 60	Targets (2021-22) 85
Sewage Management (Sewerage and Sanitation)																	
Coverage of toilet	Coverage of sewage network swrvices.	Collection efficiently of the sewage network.	Adwagncy of sewage treatment capacity.	Quality of sewage treatment.	Extent of renuse and recycling of treated sewage	Efficiency in redressal of customer complaints.	Extant of cost recovery in sewage management.	Efficiency in collection of sewage charges.									
100%	100%	100%	100%	100%	22%	82%	100%	92%									
Current (2020-21) 100	Targets (2021-22) 100	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0	Current (2020-21) 0	Targets (2021-22) 0
Solid Waste Management Indicators																	
House hold level coverage of solid waste management services.	Efficiency of collection of Municipal solid waste.	Extent of segregation Municipal solid waste.	Extent of Municipal solid waste recovered.	Extent of scientific disposal of Municipal solid waste.	Efficiency in redressal of customer complaints.	Extent of cost recovery in SWM services.	Effucency in collection of SWM charges.										
100%	100%	100%	100%	20%	80%	100%	90%										
Current (2020-21) 95	Targets (2021-22) 100	Current (2020-21) 100	Targets (2021-22) 100	Current (2020-21) 80	Targets (2021-22) 90	Current (2020-21) 100	Targets (2021-22) 100	Current (2020-21) 20	Targets (2021-22) 20	Current (2020-21) 80	Targets (2021-22) 80	Current (2020-21) 50	Targets (2021-22) 60	Current (2020-21) 85	Targets (2021-22) 100		
Storage Drainage Indicators.																	
Coverage of storm water drainage network		Incidence of water logging / flooding															
100%		0%															
Current (2020-21) 85	Targets (2021-22) 90	Current (2021-22) 0	Targets (2021-22) 0														

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Thiruthani Municipality
Date : 02.09.2020

Dr. Jaganmohan
Municipal Engineer,
Thiruthani Municipality

Thiru P.R.Balasubramanian, M.A.,
Commissioner
Thiruthani Municipality

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