

TIRUPATTUR MUNICIPALITY
SERVICE LEVEL BENCH MARK 2017-2018

Name of the Urban Local Body (Grade of Municipality)		Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax nos.		Email Id / Web address							
Tirupattur Municipality (Selection Grade)		R. CHANDRA, M.Com., MCA., MBA., PGDPM., PGDLM.,				Government Garden, Thirupattur, 635 601				04179-220048		commr.thirupathur@tn.gov.in http://123.63.242.116/thirupathur/							
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
	72	75	105	110	100	0	10	9	2	3	100	100	80	80	77	77	85	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
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Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)			
	99	100	100	100	60	100	60	80	0	100	80	80	5	0	10	90			
Storm Water Drainage Indicators																			
Coverage of storm water drainage network						Incidence of water logging/ flooding													
Benchmarks						100%						0%							
	Current (2017-18)		Target (2018-19)			Current (2017-18)		Target (2018-19)			Current (2017-18)		Target (2018-19)			Current (2017-18)		Target (2018-19)	
	92		95			0		0											


R. Chandra
 Commissioner,
 Tirupattur Municipality.
 25/07/18