

Declaration of Service Level Standards Notification Format for the final year 2019-20

Name of the Urban Local Body (Grade of Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web address														
Tiruchengode (Selection Grade)	Thiru. P. Velayudham, Municipal Commissioner (I/c)	1, Katcheri Street, Tiruchengode – 637 211.	04288 – 252310	commr.tiruchengode@tn.gov.in														
Water Supply Indicators																		
Coverage of water supply Connections	100%	135 lpcd	Extent of metering of water connections	20%	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges								
	Current (2018-19)	Target (2019- 20)	Current (2018- 19)	Target (2019-20)	Current (2018- 19)	Target (2019- 20)	Current (2018-19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)						
1	85%	90%	126 lpcd	135 lpcd	95%	95%	18%	18%	2 hrs Once in 2 days	2 hrs Once in 2 days	100%	100%	92%	100%	95%	98%	89%	90%
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges	100%	100%	100%	100%	20%	80%	100%	90%		
									Current (2018-19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)
1	100%	100%	-	-	-	-	No UGSS in this town	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	100%	100%	100%	80%	100%	80%	100%	90%			
								Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019-20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)	Target (2019- 20)	Current (2018- 19)
1	100%	100%	100%	85%	100%	80%	53%	56%	80%	80%	-	-	-	-	-			
Storm Water Drainage Indicators																		
Coverage of storm water drainage network					Incidence of water logging/ flooding													
100%					0%													
Current (2018-19)					Target (2019-20)													
62%					70%													
Current (2018-19)					Target (2019-20)													
0					0													

MUNICIPAL ENGINEER,
Tiruchengode Municipality
Commissioner
Tiruchengode Municipality