

Details of Officials and Staff to be approached in case of defaults and Undue delay

S.No	Details of Grievances relating to municipal services	Officer Responsible (Name & Designation)	Contact Numbers
1	Delay in assessing Property Tax	Thiru J Prem Anand Municipal Commissioner	04633-226999
2	Delay in assessing Profession Tax	Thiru J Prem Anand Municipal Commissioner	04633-226999
3	Delay in giving New House Service Connection – Water / Sewerage	TMT Hazeena Municipal Engineer	04633-224666
4	Delay in repairs to House Service Connection – Water/Sewerage	TMT Hazeena Municipal Engineer	04633-224666
5	Road – complaints	TMT Hazeena Municipal Engineer	04633-224666
6	Sanitation – Rubbish Removal Complaints	Thiru.Mohamed Ismail Sanitary Officer	04633-222228
7	Delay in getting Building Plan approval	Thiru.Shiek Abdul Kadar Town Planning Inspector	04633-222228
8	Delay in Name transfer of Properties, ARV Certificates etc.	Thiru J Prem Anand Municipal Commissioner	04633-226999
9	Delay in getting Trade Licence	Thiru J Prem Anand Municipal Commissioner	04633-226999
10	Delay in getting Birth & Death Certificates	Thiru.Mohamed Ismail Sanitary Officer	04633-222228
11	Street Light Service – Complaints	TMT Hazeena Municipal Engineer	04633-224666
12	Maternity Services – Complaints	Thiru.Mohamed Ismail Sanitary Officer	04633-222228
13	Drainage Services – Complaints	Thiru.Mohamed Ismail Sanitary Officer	04633-224666
14	Delay in renewal of Lease Items	Thiru J Prem Anand Municipal Commissioner	04633-226999
15	Any other complaints (General)	Thiru J Prem Anand Municipal Commissioner	04633-226999