

FORMAT -B - DECLARATION OF SERVICE LEVEL STANDARDS

VIRUTHUNAGAR DISTRICT

SIVAKASI MUNICIPALITY

Under the conditions imposed for the drawal of share of " General performance Grant" under the 14th central Finance Commission Recommendations , the undersigned, holding the office of the commissioner, sivakasi Municipality , is publishing the standardised Service Level Bench Marking for the 2019 -2020 comprising of four service sectors viz, Water Supply, Sewerage, Strom Water Drainage and Solid Waste Management pertaining to the Sivakasi Municipality.


Commssioner,

Sivakasi Municipality


1/2/2019 

SIVAKASI MUNICIPALITY

Format B Declaration of service level Standards Notification Format for the Final year 2019 - 2020

Name of the Urban Local Body (Grade of Municipality) Municipality Grade Municipality	Name of the Corporation Commissioner / Municipal Commissioner: S.PARTHASARATHY B.P.T.,MSc(PSY)	Postal Address with PINCODE 30 POLICE STATION ROAD, SIVAKASI.	Phone & Fax Nos 7401086451	email id / Web sitecommr.sivakasi@tn.gov.in http://117.200.79.17/Sivakasi
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Water Supply Indicators																			
Bench marks	Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges		
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	
100%	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	100%	100%	94%	100%	90%	100%	100%	98%	98%	98%	
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20
80%	80%	90%	96%	16%	2	100%	94%	100%	100%	100%	94%	100%	98%	100%	100%	98%	98%	98%	98%

Sewage Management (Sewerage and Sanitation)																			
Bench marks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	20%	80%	100%	100%	100%	100%	90%	90%	90%	
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Sewage Management Indicators																	
Bench marks	Household level coverage of solide waste management services		Efficiency of collection of municipal solide waste		Extent of segregation of Municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	
100%	100%	100%	100%	100%	100%	100%	80%	100%	100%	60%	80%	100%	100%	100%	90%	90%	
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20
100%	100%	100%	100%	100%	100%	100%	50%	50%	60%	60%	100%	100%	25%	25%	75%	75%	75%

Storm Water Drainage Indicators		
Coverage of storm water drainage network		
Indicence of water logging / flooding		
100%		
0%		
Current (2018-19)	Target (2019-20)	Target (2019-20)
70%	80%	0%


Commissioner
Sivakasi Municipality
