

LOCAL AND MUNICIPAL NOTIFICATION

SENGOTTAI MUNICIPALITY

(Letter No. E1/222/2015 Dated 21.03.2016)

NOTIFICATION

Under the conditions imposed for the drawl of share of “ General Performance Grant” vide condition as per Para 9.77 under the 14 th Finance Commission Recommendations, the under signed holding the office of the Commissioner, Sengottai Municipality is Publishing the standardized Service Level Bench Marking for the year of 2019-2020 comprising of Four Service Sectors wise, Water Supply, Sewerage, Storm Water Drainage and Solid waste Management pertaining to the Sengottai Municipality.

Commissioner

Sengottai Municipality

Tirunelveli District

FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2019-20

Name of the Urban Local Body		Name of the Corporation Commissioner / Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.					
Sengottai Municipality		P.PONNAMBALAM, COMMISSIONER				63, Jawaharlal Nehru Road Sengottai -627809				04633-233338				commr.sengottai@tn.gov.in					
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	82%	95%	92	95	100%	100%	12%	15%	2	2	100%	100%	100%	100%	100%	100%	100%	100%	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	100%	100%	99%	100%	77%	100%	92%	100%	78%	100%	75%	100%	30%	100%	90%	100%			
Storm Water Drainage Indicators																			
Coverage of storm water drainage network									Incidence of water logging/ flooding										
Benchmarks									0%										
	Current (2018 –19)				Target (2019 –20)				Current (2018 –19)				Target (2019 –20)						
1	80%				100%				0				0						

Municipal Engineer
Sengottai Municipality

Commissioner
Sengottai Municipality

