

FORMAT – B

Declaration of Service Level Standards Notification Format

Name of the Urban Local Body	Name of the Municipality/ Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
Sembakkam Municipality	M.R. Vasanthy	No.1, Kalaivani St, Kamarajapuram, Ch-73	22282115	commr.sembakkam@tn.gov.in

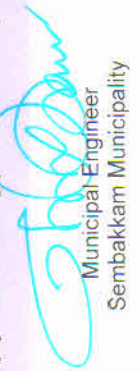
Water Supply Indicators **											
Benchmarks	Coverage of water supply Connections	Per capita supply of water		Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints		Cost recovery in water supply services	Efficiency in collection of water supply- related charges
		Current (2018-19)	Targets (2019-20)					Current (2018-19)	Targets (2019-20)		
1	50.00	75.00	80.00	50.00	40.00	2hrs	100	100	100	100.00	50.00

Sewage Management (Sewerage and Sanitation)											
Benchmarks	Coverage of toilets	Coverage of sewerage network services		Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Quality of sewerage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
		Current (2018-19)	Targets (2019-20)					Current (2018-19)	Targets (2019-20)		
1	100	100	100	100	100	100%	20%	80%	100%	90%	90%

Solid Waste Management Indicators									
Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of Municipality solid waste		Extent of segregation of Municipality solid waste	Extent of Municipality solid waste recovered	Extent of scientific disposal of Municipality solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
		Current (2018-19)	Targets (2019-20)						
1	100.00	100	100	95	80	100	80	100	90

Storm Water Drainage Indicators				
Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
1	90	95	0	0

** Water Supply is now being provided with public fountains only. No HSC. Water Supply Connections are to be made in 2019-20.


Municipal Engineer
Sembakkam Municipality


Commissioner
Sembakkam Municipality