

<b>Name of the Urban Local Body</b> (Grade of Municipality)	<b>Name of the Corporation Commissioner / Municipal Commissioner</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email Id / Web address</b>
Sattur Municipality Grade II	S. Nagarathnam	NO.10, SIVAN KOVIL SOUTH CAR STREET, SATTUR – 626203	04562 - 260835	Commr.sattur@tn.gov.in

Water Supply Indicators		Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>		<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
71	73	96	97	59	61	23	22	2.00	2.00	100	100	96	98	100	100	82	84		

Sewage Management (Sewerage and Sanitation)		Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
<b>Benchmarks</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
96	96	32	100	0	100	0	100	0	80	0	15	98	98	0	60	83	85		

Solid Waste Management Indicators		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
100	100	100	100	100	100	85	85	0	0	50	50	100	100	0	0	0	0

Storm Water Drainage Indicators		Coverage of storm water drainage network				Incidence of water logging/flooding			
<b>Benchmarks</b>		<b>100%</b>				<b>0%</b>			
Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
52	55	0	0	0	0	0	0	0	0

  
 Municipal Commissioner  
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Name of the Urban Local Body <b>Sattur Municipality</b>		Name of the Corporation Commissioner / <b>Municipal Commissioner</b>		Postal address with PIN code <b>NO.10, SIVAN KOVIL SOUTH CAR STREET, SATTUR - 626203</b>		Phone & Fax nos. <b>04562 - 260835</b>		Email Id / Web address <b>Commr.sattur@tn.gov.in</b> <a href="http://117.200.79.17/sattur">http://117.200.79.17/sattur</a>	
Grade II		T.Krishna murthi							
<b>Water Supply Indicators</b>									
Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply	
Benchmarks		135 lpcd		100%		20%		24 hours	
Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)	
Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)	
73		75		62		75		18	
100%		100%		100%		100%		100%	
<b>Sewage Management (Sewerage and Sanitation)</b>									
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment	
Benchmarks		100%		100%		100%		100%	
Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)	
Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)	
97		100		32		100		0	
100%		100%		100%		100%		100%	
<b>Solid Waste Management Indicators</b>									
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of reuse and recycling of treated sewage	
Benchmarks		100%		100%		80%		20%	
Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)		Current (2017-18)	
Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)		Target (2018-19)	
100		100		100		60		0	
100%		100%		100%		80%		20%	
100		100		85		70		15	
100%		100%		100%		80%		80%	
100		100		85		50		80	
100%		100%		100%		80%		80%	
100		100		85		70		80	
100%		100%		100%		80%		80%	
<b>Storm Water Drainage Indicators</b>									
Coverage of storm water drainage network					Incidence of water logging/ flooding				
100%					0%				
Current (2017-18)					Current (2017-18)				
Target (2018-19)					Target (2018-19)				
52					65				
100%					0				

56-6-19  
  
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**FORMAT - B**

**Declaration of Service Level Standards Notification Format for the final year 2019-20**

<b>Name of the Urban Local Body</b> Sattur Municipality Grade II		<b>Name of the Corporation Commissioner / Municipal Commissioner</b> S.PERUMAL		<b>Postal address with PIN code</b> NO.10, SIVAN KOVIL SOUTH CAR STREET, SATTUR - 626203		<b>Phone &amp; Fax nos.</b> 04562 - 260835		<b>Email Id / Web address</b> Commr.sattur@tn.gov.in <a href="http://117.200.79.17/sattur">http://117.200.79.17/sattur</a>	
<b>Water Supply Indicators</b>									
<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>	
<b>Benchmarks</b> 100% Current (2018-19) Target (2019-20)		135 lpcd Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		20% Current (2018-19) Target (2019-20)		24 hours Current (2018-19) Target (2019-20)	
75 77		100 100		75 85		18 18		2.00 2.00	
<b>Sewage Management (Sewerage and Sanitation)</b>									
<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>	
<b>Benchmarks</b> 100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)	
100 100		100 100		100 100		100 100		100 100	
<b>Solid Waste Management Indicators</b>									
<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of reuse and recycling of treated sewage</b>	
<b>Benchmarks</b> 100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		80% Current (2018-19) Target (2019-20)		20% Current (2018-19) Target (2019-20)	
100 100		100 100		85 87		70 74		15 17	
<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>	
<b>Benchmarks</b> 80% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)		90% Current (2018-19) Target (2019-20)		80% Current (2018-19) Target (2019-20)		100% Current (2018-19) Target (2019-20)	
80 80		100 100		90 90		80 80		100 100	
<b>Storm Water Drainage Indicators</b>									
<b>Coverage of storm water drainage network</b>					<b>Incidence of water logging/ flooding</b>				
<b>Benchmarks</b> 100% Current (2018-19)					0% Current (2018-19)				
100					0				

  
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