



ERODE DISTRICT GAZETTE

EXTRAORDINARY

PUBLISHED BY AUTHORITY

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(Manmadha, Panguni 9 - ThiruvalluvarAandu 2047)

Local and Municipal Notification

[Letter No. 584/2016 (E-1), dated 16-3-2016.]

SATHYAMANGALAM MUNICIPALITY

NOTIFICATION

Under the conditions imposed for the drawal of share of "General Performance Grant" vide condition No. Chapter IX under Para 9.77 & 9.78 under the 14th Central Finance Commission Recommendations, the undersigned the holding the office of the Commissioner, Sathyamangalam Municipality, is publishing the "Standardised Service Level Bench Marking" for the expecting year 2018-19 comprising of four service sector viz, Water supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Sathyamangalam Municipality.

FORMAT - B

SATHYAMANGALAM MUNICIPALITY.

Declaration of Service Level Standards Notification Format for the year 2018 - 2019

Name of the Urban Local Body. (Grade of Municipality) Sathyamangalam (First Grade)	Name of the Municipal Commissioner Tmt. R. Chandru	Postal address with PIN code. Sathyamangalam Municipal office, Mysore Trunk Road, Sathyamangalam Municipality	Phone & Fax nos. 04295-220513 04285-225118	Email id/web address. commr.sathyamangalam@tn.gov.in http://municipality.in.gov.in/ sathyamangalam
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Water Supply Indicators

Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply related charges
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Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%
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Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)
-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19

Sewage Management (Sewerage and Sanitation)

Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%	100%	100%	100%	100%	80%	100%	90%
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Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)	Current (2017)	Target (2018)
-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19	-18	-19

1	98%	99%	-	-	-	-	-	-	-	-	-	-	-	-	-
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Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of solid waste	Extent of segregation of solid waste	Extent of Municipal solid waste recovered	Extent of scientific disposal of Municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
1	98%	99%	98%	50%	-	100%	65%	65%
	100%	100%	100%	80%	100%	80%	100%	90%
Current (2017-18)	98%	99%	98%	50%	-	100%	65%	65%
Target (2017-18)	100%	100%	100%	80%	100%	80%	100%	90%
Current (2018-19)	-18	-19	-18	-19	-18	-18	-19	-18
Target (2018-19)	-18	-19	-18	-19	-18	-19	-18	-19

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network	Incidence of water logging/flooding	
			Current (2017-18)
1	79%	0	
	100%	0%	
Current (2017-18)	79%	0	
Target (2017-18)	100%	0%	
Current (2018-19)	-	-	
Target (2018-19)	-	-	

Sathyamangalam,
16-3-2016.

R. CHANDRA,
Commissioner,
Sathyamangalam Municipality
Erode District.