



ERODE DISTRICT GAZETTE

EXTRAORDINARY

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(Manmadha, Panguni 9 - Thiruvalluvar Aandu 2047)

Local and Municipal Notification

[Letter No. 584/2016 (E-1), dated 16-3-2016.]

SATHYAMANGALAM MUNICIPALITY

NOTIFICATION

Under the conditions imposed for the drawal of share of "General Performance Grant" vide condition No. Chapter IX under Para 9.77 & 9.78 under the 14th Central Finance Commission Recommendations, the undersigned the holding the office of the Commissioner of Sathyamangalam Municipality, is publishing the "Standardised Service Level Bench Marking" for the expected year 2016-17 comprising of four service sector viz, Water supply, Sewerage, Strom Water Drainage and Solid Waste Management pertaining to Sathyamangalam Municipality.

FORMAT - B

SATHYAMANGALAM MUNICIPALITY.

Declaration of Service Level Standards Notification Format for the year 2016 - 2017

Name of the Urban Local Body (Grade of Municipality) Sathyamangalam (First Grade)

Name of the Municipal Commissioner Tmt. R. Chandra

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Water Supply Indicators

Benchmarks	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints		Cost recovery in water supply services	Efficiency in collection of water supply related charges
							Current (2015)	Target (2016)		
1	100%	135 lped	100%	20%	24 hours	100%	80%	100%	90%	
	Current (2015) -16	Target (2016) -17	Current (2015) 100%	Target (2016) -17	Current (2015) 2%	Target (2016) -17	Current (2015) 100%	Target (2016) 66%	Current (2015) -16	Target (2016) -17

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets	Coverage of sewerage network services	Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Quality of sewerage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
							Current (2015)	Target (2016)		
1	98%	100%	100%	100%	100%	20%	80%	100%	90%	
	Current (2015) -16	Target (2016) -17	Current (2015) -16	Target (2016) -17	Current (2015) -16	Target (2016) -17	Current (2015) -16	Target (2016) -17	Current (2015) -16	Target (2016) -17

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of Municipal solid waste	Extent of segregation of Municipal solid waste	Extent of Municipal solid waste recovered	Extent of scientific disposal of Municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
1	98%	98%	45%	40%	-	100%	50%	55%
	100%	100%	100%	80%	100%	80%	100%	90%

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network	Incidence of water logging/ flooding	
			Current (2015 -16)
1	74%	0	
	100%	0%	

Sathyamangalam,
16-3-2016.

R. CHANDRA,
Commissioner,
Sathyamangalam Municipality,
Erode District.