


FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2020-2021

Name of the Urban Local Body Rasipuram Municipality (1 st Grade)		Name of the Corporation Commissioner / Municipal Commissioner Thiru A. Gunaseelan, B.E., Municipal Engineer and Commissioner (Addl. Charge).		Postal address with PIN code Rasipuram Municipality, Rasipuram – 637 408		Phone & Fax nos. 04287 – 222859		Email Id / Web address rasipuram@rasipuram.tn.gov.in www.municipality.tn.gov.in/rasipuram	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%
	Current (2019 – 20)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)	Current (2018 – 19)
	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)
1	96%	120 lpcd	75%	10%	Daily 2 hrs	100%	100%	100%	100%
Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	Coverage of sewerage network services	Collection efficiency of the sewerage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%
	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)
	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)
1	-	12%	20%	20%	100%	-	90%	-	-
Solid Waste Management Indicators									
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%	
	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	Current (2019 – 20)	
	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	Target (2020 – 21)	
1	100%	100%	100%	50%	-	90%	-	-	

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	Current (2019 - 20)	Target (2020 - 21)	Current (2019 - 20)	Target (2020 - 21)
1	70%	80%	0	0


 Commissioner (Addl. Charge)
 Rasipuram Municipality

Date
 27/10/20