

LOCAL AND MUNICIPAL NOTIFICATION**XIV**

(Letter No.376/2014, Dated: 24.03.2016)

RAMESWARAM MUNICIPALITY**NOTIFICATION**

Under the conditions imposed for the drawal of share of "General Performance Grant" Vide condition No.III under para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Rameswaram Municipality is publishing the Standardized Service Level Bench Marking" for the year 2017-18 comprising of four services viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Rameswaram Municipality.

Sd.....,
Commissioner,
Rameswaram Municipality,
Rameswaram,
Ramanathapuram District.

FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2017-18

Name of the Urban Local Body Grade of Municipality		Name of the Municipal commissioner		Postal Address with PIN Code		Phone & Fax nos.		Email Id / Web address										
Rameswaram 2 nd Grade Municipality		Thiru.K.Jayaramaraja, M.A.,		Municipal office, 23(1), Varthagam Street, Rameswaram 623526		04567-221264		commr.rameswaram@tn.gov.in										
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		90 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)
1	55%	60%	65 lpcd	70 lpcd	82%	84%	3.5%	3%	1 ½ hr	1 ½ hr	100%	100%	100%	100%	80%	83%	73%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)
1	86%	88%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)	Current (2016 - 17)	Target (2017 - 18)		
1	96%	97%	82%	84%	40%	42%	8%	10%	20%	25%	90%	90%	0%	5%	0%	5%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network					Incidence of water logging/ flooding												
Benchmarks	100%					0%												
	Current (2016 - 17)		Target (2017 - 18)			Current (2016 - 17)		Target (2017 - 18)										
1	55%		58%			0%		0%										

Sd.....,
Municipal Engineer
Rameswaram Municipality

Sd.....,
Commissioner
Rameswaram Municipality