

FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2020-21

Name of the Urban Local Body RAMANATHAPURAM Special Grade Municipality		Name of the Municipal Commissioner Thiru.N.Viswanathan		Postal address with PIN code Municipal office, 54,AnnaI Gandhiadigal Salai, Ramanathapuram		Phone & Fax nos. 04567-220445		Email id. comm:ramanathapuram@tn.gov.in	
Water Supply Indicators									
Benchmarks	Coverage of water supply connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
	100%	135lpcd	100%	20%	24 hours	100%	80%	100%	90%
1	Current (2019-20) 90% Target (2020-21) 92%	Current (2019-20) 85 LPCD Target (2020-21) 85 LPCD	Current (2019-20) 90% Target (2019-20) 90%	Current (2019-20) 8% Target (2020-21) 7%	Current (2019-20) 4 hr Target (2020-21) 4 hr	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 80% Target (2020-21) 80%	Current (2019-20) 90% Target (2020-21) 90%	Current (2019-20) 90% Target (2020-21) 90%
Sewage Management (Sewerage and Sanitation)									
Benchmarks	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
	100%	100%	100%	100%	100%	20%	80%	100%	90%
1	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 90% Target (2020-21) 100%	Current (2019-20) 90% Target (2020-21) 90%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 15% Target (2020-21) 20%	Current (2019-20) 80% Target (2020-21) 80%	Current (2019-20) 80% Target (2020-21) 80%	Current (2019-20) 90% Target (2020-21) 90%
Solid Waste Management Indicators									
Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	
	100%	100%	100%	80%	100%	80%	100%	100%	90%
1	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 80% Target (2020-21) 80%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 80% Target (2020-21) 80%	Current (2019-20) 100% Target (2020-21) 100%	Current (2019-20) 90% Target (2020-21) 90%	Current (2019-20) 90% Target (2020-21) 90%
Storm Water Drainage Indicators									
Coverage of storm water drainage network									
100%					100%				
Benchmarks		Current (2019-20)		Target (2020-21)		Current (2019-20)		Target (2020-21)	
1		90%		92%		0%		0%	

V. Ramani
Municipal Engineer
Ramanathapuram Municipality

22/10/2020

V. S. Ramani
Commissioner,
Ramanathapuram Municipality

22/10/2020