

## LOCAL AND MUNICIPAL NOTIFICATION

### RAMANATHAPURAM MUNICIPALITY

#### NOTIFICATION

Under the conditions imposed for the drawal of share of " General Performance Grant" Vide condition No.III under para 9.78 under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Ramanathapuram Municipality is publishing the standardized service Level Bench Marking" for the year 2019-2020 Comprising of four services viz, Water Supply, Sewerage, Storm water Drainage and Solid waste Management Pertaining to the Ramanathapuram Municipality

*San. Lion*  
Commissioner, 24/07/19

Ramanathapuram Municipality

*San*  
2-7-19

**FORMAT - B**

**Declaration of Service Level Standards Notification Format for the final year 2019-2020**

Name of the Urban Local Body		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.	
RAMANATHAPURAM Special Grade Municipality		Thiru.K.Subbiah		Municipal office, 54, Annal Gandhiadigal Salai, Ramanathapuram		04567-220445		comm.ramanathapuram@tn.gov.in	
<b>Water Supply Indicators</b>									
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply	
100%		135lpcd		100%		20%		24 hours	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
80%	90%	75 LPCD	85 LPCD	80%	90%	10%	8%	6 hr	4 hr
Efficiency in collection of water supply-related charges		Cost recovery in water supply services		Efficiency in redressal of customer complaints		Quality of water supplied		Extent of reuse and recycling of treated sewage	
90%		100%		80%		100%		20%	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
80%	90%	80%	90%	80%	80%	100%	100%	10%	15%
<b>Sewage Management (Sewerage and Sanitation)</b>									
Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment	
100%		100%		100%		100%		100%	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
100%	100%	100%	100%	80%	90%	100%	100%	100%	100%
Efficiency in collection of sewage charges		Extent of cost recovery in sewerage management		Efficiency in redressal of customer complaints		Extent of reuse and recycling of treated sewage		Quality of sewerage treatment	
90%		100%		80%		20%		100%	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
80%	90%	70%	80%	80%	80%	10%	15%	100%	100%
<b>Solid Waste Management Indicators</b>									
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste	
100%		100%		100%		80%		100%	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
100%	100%	100%	100%	100%	100%	80%	80%	100%	100%
Efficiency in collection of SWM charges		Extent of cost recovery in SWM services		Efficiency in redressal of customer complaints		Extent of scientific disposal of municipal solid waste		Quality of sewerage treatment	
90%		100%		80%		100%		100%	
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
80%	90%	100%	100%	80%	80%	100%	100%	100%	100%
<b>Storm Water Drainage Indicators</b>									
Coverage of storm water drainage network		Incidence of water logging/ flooding							
100%		0%							
Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)						
85%	90%	0%	0%						

*(Signature)*  
Municipal Engineer  
Ramanathapuram Municipality

*(Signature)*  
Commissioner  
Ramanathapuram Municipality