

LOCAL AND MUNICIPAL NOTIFICATION

RAMANATHAPURAM MUNICIPALITY

NOTIFICATION

Under the conditions imposed for the drawal of share of “ General Performance Grant” Vide condition No.III under para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Ramanathapuram Municipality is publishing the standardized service Level Bench Marking” for the year 2018-2019 Comprising of four services viz, Water Supply, Sewerage, Strom water Drainage and Solid waste Management Pertaining to the Ramanathapuram Municipality

Commissioner,
Ramanathapuram Municipality

FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2018-2019

Name of the Urban Local Body		Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax nos.				Email id.					
RAMANATHAPURAM 1 st Grade Municipality		Thiru.A.VEERAMUTHUKUMAR,B.Tech.,				Municipal office, 129,Annal Gandhiadigal Salai, Ramanathapuram				04567-220445				commr.ramanathapuram@tn.gov.in					
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges			
Benchmarks		100%		135lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
1	70%	80%	65 LPCD	75 LPCD	70%	80%	10 %	8 %	4 hr	6 hr	100%	100%	70%	80%	70%	80%	70%	80%	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
1	100%	100%	70%	80%	70%	80%	100%	100%	100%	100%	0%	10%	70%	80%	60%	70%	70%	80%	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	
1	80%	100%	100%	100%	80%	100%	0%	80%	0%	60%	80%	80%	50%	100%	70%	90			
Storm Water Drainage Indicators																			
Coverage of storm water drainage network									Incidence of water logging/ flooding										
Benchmarks									0%										
100%									0%										
Current (2017-18)			Target (2018-19)						Current (2017-18)			Target (2018-19)							
1	75%		85%						0%			0%							

Municipal Engineer,
Ramanathapuram Municipality

Commissioner,
Ramanathapuram Municipality