FORMAT-B

Declaration of Service Level standards Notification Format for final year 2018-2019

Name of the Urban Local Body	Name of the Municipal Commissioner	Postal address with PIN Code	Phone & Fax.nos	Email.ID
Puliangudi	Thiru.T.Krishnamoorthi	Subramaniyaswamy kovil south sannathi street puliangudi-627855	04633 - 233038 & 234115	Commr.puliangudi@tn.gov.in

Water Supply indicators

	Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Cost recovery in water supply services	
Bench marks	**100%**		**135 Lpcd**		**100%**		**20%**		**24Hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
1	85%	95%	90	90%	87%	92%	18%	18%	16	18	100%	100%	77%	80%	98%	100%	98%	100%

Sewage Management (sewerage and sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
1	95%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste mangement service		Efficiency of collection of Municipal solid waste		Extent of segregation of Municipal solid waste		Excent of Municipal solid waste recoverd		Excent of scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM Service		Effiency in collection if SWM Charges	
Bench marks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
1	100%	100%	100%	100%	80%	90%	44%	49%	0%	0%	76%	78%	82%	87%	76%	85%

Storm water Drainage Indicators

	Coverage of storm water draingae network		Incidence of water logging / flooding	
Benchmarks	**100%**		**0%**	
	Current (2018-19)	Targets (2019-20)	Current (2018-19)	Targets (2019-20)
	95%	96%	NIL	NIL

Commissioner,
Puliangudi Municipality.