

GRIEVANCE REDRESSAL REPORT**PUDUKKOTTAI CORPORATION****YEAR 2025 - 2026**

SI. NO	COMPLAINT ID	DATE OF RECEIPT	MODE OF RECEIPT (ONLINE/OFFLINE/H ELPLINE)	SECTOR	NATURE OF COMPLAINT	CITIZEN CHARTER TIMELINE FOR RESOLUTION	STATUS (RESOLVED/PENDI NG/ESCALATED)	DATE OF RE SOLUTION	ACTUAL RESOLUTION
1	SL503	03.01.2025	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	03.01.2025	1DAY
2	SL504	02.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	02.01.2026	1DAY
3	SL505	09.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	09.01.2026	1DAY
4	SL506	13.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	13.01.2026	1DAY
5	SL507	19.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	19.01.2026	1DAY
6	SL508	19.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	19.01.2026	1DAY
7	SL509	19.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	19.01.2026	1DAY
8	SL510	20.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	21.01.2026	2DAY
9	SL511	20.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	21.01.2026	2DAY
10	SL512	21.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	21.01.2026	1DAY
11	SL513	21.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	21.01.2026	1DAY
12	SL514	21.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	21.01.2026	1DAY
13	SL515	22.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	22.01.2026	1DAY
14	SL516	22.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	22.01.2026	1DAY
15	SL517	23.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	23.01.2026	1DAY
16	SL518	27.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	28.01.2026	2DAY
17	SL519	27.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	28.01.2026	2DAY
18	SL520	27.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	28.01.2026	2DAY
19	SL521	31.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	31.01.2026	1DAY
20	SL522	31.01.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	31.01.2026	1DAY
21	SL523	02.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	03.02.2026	2DAY
22	SL524	04.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	04.02.2026	1DAY
23	SL525	11.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	11.02.2026	1DAY
24	SL526	11.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	12.02.2026	2DAY
25	SL527	12.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	13.02.2026	2DAY
26	SL528	12.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	13.02.2026	2DAY
27	SL529	12.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	12.02.2026	1DAY
28	SL530	17.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	17.02.2026	1DAY
29	SL531	17.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	17.02.2026	1DAY
30	SL532	17.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	17.02.2026	1DAY
31	SL533	23.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	24.02.2026	2DAY

32	SL534	24.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	24.02.2026	1DAY
33	SL535	24.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	24.02.2026	1DAY
34	SL536	25.02.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	25.02.2026	1DAY
35	SL537	05.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	06.03.2026	2DAY
36	SL538	06.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	06.03.2026	1DAY
37	SL539	06.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	09.03.2026	4DAY
38	SL540	16.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	17.03.2026	2DAY
39	SL541	24.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	24.03.2026	1DAY
40	SL542	25.03.2026	HELPLINE	STREET LIGHT	STREET LIGHT COMPLAINT	2DAYS	RESOLVED	25.03.2026	1DAY
41	WS583	02.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	02.01.2026	2DAY
42	WS584	07.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	08.01.2026	2DAY
43	WS585	09.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	10.01.2026	2DAY
44	WS586	12.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	12.01.2026	1DAY
45	WS587	20.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	20.01.2026	1DAY
46	WS588	23.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	23.01.2026	1DAY
47	WS589	27.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	28.01.2026	2DAY
48	WS590	27.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	27.01.2026	1DAY
49	WS591	29.01.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	30.01.2026	2DAY
50	WS592	09.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	09.02.2026	1DAY
51	WS593	19.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	20.02.2026	2DAY
52	WS594	19.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	20.02.2026	2DAY
53	WS595	23.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	23.02.2026	1DAY
54	WS596	03.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	04.03.2026	2DAY
55	WS597	05.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	06.02.2026	2DAY
56	WS598	05.02.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	05.02.2026	1DAY
57	WS599	10.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	10.03.2026	1DAY
58	WS600	17.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	20.03.2026	4DAY
59	WS601	24.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	24.03.2026	1DAY
60	WS602	25.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	25.03.2026	1DAY
61	WS603	26.03.2026	HELPLINE	WATER SUPPLY	NO WATER SUPPLY	2DAYS	RESOLVED	26.03.2026	1DAY
62	SWM411	06.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	06.01.2026	1DAY
63	SWM412	09.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	10.01.2026	2DAY
64	SWM413	12.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	12.01.2026	1DAY
65	SWM414	19.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	20.01.2026	2DAY
66	SWM415	19.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	19.01.2026	1DAY

67	SWM416	19.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	20.01.2026	2DAY
68	SWM417	19.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	19.01.2026	1DAY
69	SWM418	20.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	21.01.2026	2DAY
70	SWM419	23.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	23.01.2026	1DAY
71	SWM420	24.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	25.01.2026	2DAY
72	SWM421	27.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	27.01.2026	1DAY
73	SWM422	30.01.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	30.01.2026	1DAY
74	SWM423	02.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	02.02.2026	1DAY
75	SWM424	04.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	05.02.2026	2DAY
76	SWM424	04.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	04.02.2026	1DAY
77	SWM425	09.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	10.02.2026	2DAY
78	SWM426	09.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	10.02.2026	2DAY
79	SWM427	09.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	10.02.2026	2DAY
80	SWM428	10.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	10.02.2026	1DAY
81	SWM429	12.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	13.02.2026	2DAY
82	SWM430	13.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	13.02.2026	1DAY
83	SWM431	16.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	17.02.2026	2DAY
84	SWM432	17.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	17.02.2026	1DAY
85	SWM433	19.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	20.02.2026	2DAY
86	SWM434	19.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	19.02.2026	1DAY
87	SWM435	20.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	20.02.2026	1DAY
88	SWM436	23.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	23.02.2026	1DAY
89	SWM437	23.02.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	24.02.2026	2DAY

90	SWM438	02.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	02.03.2026	1DAY
91	SWM439	05.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	06.03.2026	2DAY
92	SWM440	05.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	05.03.2026	1DAY
93	SWM441	10.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	11.03.2026	2DAY
94	SWM442	12.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	12.03.2026	1DAY
95	SWM443	13.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	14.03.2026	2DAY
96	SWM444	13.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	13.03.2026	1DAY
97	SWM445	14.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	15.03.2026	2DAY
98	SWM446	18.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	18.03.2026	1DAY
99	SWM447	18.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	19.03.2026	2DAY
100	SWM448	20.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	20.03.2026	1DAY
101	SWM449	20.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	21.03.2026	2DAY
102	SWM450	24.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	24.03.2026	1DAY
103	SWM451	24.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	25.03.2026	2DAY
104	SWM452	30.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	30.03.2026	1DAY
105	SWM453	30.03.2026	HELPLINE	SOLID WASTE MANAGEMENT	SEPTIC TANK COMPLAINT	2DAYS	RESOLVED	30.03.2026	2DAY


Commissioner

Pudukkottai City Municipal Corporation


27/7/20