

DECLARATION OF SERVICE LEVEL STANDARD NOTIFICATION FORMAT FOR THE YEAR 2019-20																		
Name of the urban Local body (Grade of Municipality)	Name of the Corporation Commissioner/Municipal Commissioner				Postal address with Pin code				Phone and Fax nos.				Email id/ Web address					
(Pattukkottai Selection Grade)	N.Baskar				Kasankulam South Bank, Pattukkottai - 614 601				04373-252097				Commr.pattukkottai@tn.gov.in					
Water supply indicators																		
	Coverage of water supply connection		percapita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply - related charges	
Bench marks	100%		135 LPCD		100%		20%		24n Hours		100%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	72%	85%	110	110	15%	15%	3%	3%	3 Hrs	3 Hrs	100%	100%	87%	90%	100%	100%	86%	87%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of Sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	House hold level coverage of Solid Waste Management Services		Efficiency of collection of Municipal Solid Waste		Extent of segregation of Municipal Solid waste		Extent of Municipal Solid Waste recovered		Extent of scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of sewerage charges			
Bench marks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	96%	100%	96%	100%	60%	95%	50%	70%	-	90%	80%	80%	40%	80%	82%		88%	
Storm Water Drainage Indicators																		
	Coverage of storm water drainage net work								Incidence of water logging/flooding									
Bench marks	100%								0%									
	(2018-19)				(2019-20)				(2018-19)				(2019-20)					
	60%				90%				-				-					


 COMMISSIONER
 PATTUKKOTTAI MUNICIPALITY
 13.8.19
 13/8/19