Name of the Urban Local Body	Name of the Municipality/ Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
Pallavapuram Municipality	C.Mathivanan M.A.,	No.1, 3rd Main Road,New Colony, Chromepet, Chennai – 600 44.	044 - 22418866	commr.pallavapuram @tn.gov.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		100%		100%		95%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	95	127	135	92	95	20	15	2	2.50	100	100	80	100	95	100	90	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
1	100	100	100	100	100	100	100	100	100	100	20	20	80	80	100	100	85	87

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of Municipality solid waste		Extent of segregation of Municipality solid waste		Extent of Municipality solid waste recovered		Extent of scientific disposal of Municipality solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21))	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
1	100	100	100	100	100	100	80	80	100	100	80	80	60	70	90	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
1	95	97	5	4

Commissioner
Pallavapuram Municipality
4/9/20