

PALANI MUNICIPALITY

Declaration of Service Level Standards Notification Format for the third and Current Year - 2018-2019

| | | | | |
|--|---|------------------------------|-----------------|-------------------------|
| Name of the Urban Local Body (Grade of Municipality) | Name of the Municipal Commissioner | Postal Address with PIN Code | Phone & Fax nos | Email ID / Web Address |
| Palani - (Selection Grade) | Thiru.D. Narayanan B.Sc., MBA., Red Cross Road, Annamalai Maternity Hospital Opposite, Palani - 624601 | | 04545- | com.mz.palani@tn.gov.in |

| Bench Marks | Water Supply Indicators | | | | | | | | | | | | | | | | | | | |
|-------------|-----------------------------------|------------------|-----------------------|-----------------------|---|------|-----------------------------|------------------|----------------------------|-----------------------|---------------------------|------|--|------------------|--|-----------------------|---|-----|-----------------------|------------------|
| | Coverage water supply Connections | | Pre Capacity of Water | | Extent of metering of Water Connections | | Extent of non revenue Water | | Continuity of Water Supply | | Quality of water supplied | | Efficiency in redressal of Customer complaints | | Cost recovery in water supply services | | Efficiency in collection Water supply related charges | | | |
| 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 24hours | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 90% | Achievement (2018-19) | Target (2019-20) |
| 95% | 100% | 100% | 100% | 100% | 100% | 100% | 7% | 8% | 2hrs | 100% | 100% | 100% | 80% | 90% | 82% | 90% | 56% | 80% | 56% | 80% |

| Bench Marks | Sewage Management (Sewage and Sanitation) | | | | | | | | | | | | | | | | | | | |
|-------------|---|------------------|---|-----------------------|---------------------------------------|------|-----------------------------|------------------|---|-----------------------|--|-----|--|------------------|--|-----------------------|------------------|-----|-----------------------|------------------|
| | Coverage of Sewage Network Service | | Collection efficiency of the Sewage Network | | Adequacy of Sewage Treatment capacity | | Quality of Sewage treatment | | Extent of reuse and recycling of treated sewage | | Efficiency in redressal of Customer complaints | | Extent of cost recovery in Sewage Management | | Efficiency in collection of Sewage charges | | | | | |
| 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 20% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 90% | Achievement (2018-19) | Target (2019-20) |
| 100% | 0 | 0 | 100% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Bench Marks | Solid Waste Management Indicators | | | | | | | | | | | | | | | | | | | |
|-------------|---|------------------|---|-----------------------|--------------------------------------|------|---|------------------|--|-----------------------|--|-----|---|------------------|---|-----------------------|------------------|------|-----------------------|------------------|
| | Household level Coverage of Solid Waste Management Services | | Efficiency of collection of Municipal Solid Waste | | Extent of segregation of Solid Waste | | Extent of Municipal Solid Waste recovered | | Extent of scientific disposal of Municipal Solid Waste | | Efficiency in redressal of Customer complaints | | Extent of cost recovery in SWM Services | | Efficiency in collection of SWM Charges | | | | | |
| 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 80% | Achievement (2018-19) | Target (2019-20) | 80% | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) | 90% | Achievement (2018-19) | Target (2019-20) |
| 100% | 100% | 100% | 100% | 70% | 100% | 40% | 60% | 0% | 0% | 0% | 90% | 70% | 100% | 80% | 70% | 100% | 89% | 100% | 89% | 100% |

| Bench Marks | Coverage of Storm Water Drainage | | Storm Water Drainage Indicators | | Incidence of Water logging flooding | |
|-------------|----------------------------------|-----------------------|---------------------------------|------|-------------------------------------|------------------|
| | | Achievement (2018-19) | Target (2019-20) | 100% | Achievement (2018-19) | Target (2019-20) |
| | 90% | 100% | 100% | 0% | 0% | 0% |

Municipal Engineer
Palani Municipality



Public Works
Palani Municipality



Municipal Engineer
Palani Municipality



Corporator
Palani Municipality

