

Details of Officials and staff to be approached in case of defaults and Undue delay

Sl.No.	Details of Grievances relating to Municipal Services	Officer Responsible	Contact Number STD Code: 04651
1	Delay in assessing Property Tax	Municipal Commissioner	253119, 7397389927
2.	Delay in assessing Profession Tax	Municipal Commissioner	253119, 7397389927
3.	Delay in giving New House Service Connection - Water/ Sewerage	Municipal Engineer	256855, 9443162136
4	Delay in repairs to House Service Connection - Water/ Sewerage	Municipal Engineer	256855, 9443162136
5	Road - Complaints	Municipal Engineer	256855, 9443162136
6	Sanitation - Rubbish Removal Complaints	Sanitary Officer	250728 , 9944790295
7	Delay in getting Building Plan approval	Town Planning Inspector	250728, 9487249803
8.	Delay in Name Transfer of Properties, ARV Certificates etc	Municipal Commissioner	253119, 7397389927
9	Delay in getting Trade Licence	Sanitary Inspector	250728, 9944790295
10	Delay in getting Birth & Death Certificates	Municipal Commissioner	253119, 7397389927
11	Street Light Service - Complaints	Municipal Engineer	256855, 9443162136
12	Maternity services – Complaints	Sanitary officer	250728 , 9944790295
13	Drainage Services - Complaints	Sanitary officer	250728 , 9944790295
14	Delay in renewal of Lease Items	Municipal Commissioner	253119, 7397389927
15	Any other complaints (General)	Manager	250728, 9442788854