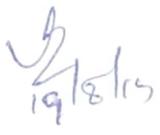


Format -B - Declaration of Service Level Standards

SALEM DISTRICT

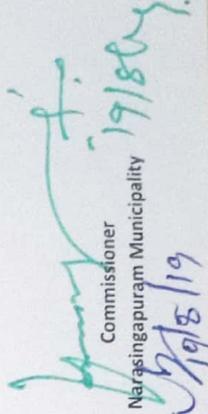
NARASINGAPURAM MUNICIPALITY

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14th Central Finance Commissions Recommendations, the undersigned, holding the office of the Municipal Commissioner, Narasingapuram Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2019-2020 comprising of four service sector viz, Water supply , Sewerage , Storm water Drainage and Solid Waste Management pertaining to the Narasingapuram Municipality.


Commissioner
Narasingapuram Municipality

19/8/15

NARASINGAPURAM MUNICIPALITY

Name of the Urban Local body (Grade of Municipality)	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax Nos.	Email Id/Web address		
Narasingapuram Municipality (Second grade)	Thiru. K.Sennukrishnan	Cuddalore Main Road, Narasingapuram - 636 108	04282-281075	commr.narasingapuram@tn.gov.in		
Benchmarks	Coverage of water supply Connections	Extent of metering of water connection	Continuity of water supply	Efficiency in redressal of customer complaints	Cost recovery in water supply service	Efficiency in collection of water supply related charges
1	100% Current (2018-19) 45% Target (2019-20) 100%	100% Current (2018-19) 96% Target (2019-20) 98%	24 hours Current (2018-19) 2 hrs Target (2019-20) 2 hrs	80% Current (2018-19) 80% Target (2019-20) 80%	100% Current (2018-19) 96% Target (2019-20) 99%	90% Current (2018-19) 65% Target (2019-20) 90%
Sewage Management (Sewerage and Sanitation)						
Benchmarks	Coverage of toilets	Collection efficiency of the sewage network	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Efficiency in collection of sewage charges
1	100% Current (2018-19) 100% Target (2019-20) 100%	100% Current (2018-19) 96% Target (2019-20) 98%	100% Current (2018-19) 100% Target (2019-20) 100%	20% Current (2018-19) 100% Target (2019-20) 100%	80% Current (2018-19) 80% Target (2019-20) 80%	90% Current (2018-19) 65% Target (2019-20) 90%
Solid Waste Management Indicators						
Benchmarks	Household level coverage of solid waste management service	Efficiency of collection of Municipal solid waste	Extent of segregation of Municipal solid waste	Extent of scientific disposal of Municipal solid waste	Extent of cost recovery in SWM service	Efficiency in collection of SWM charges
1	100% Current (2018-19) 100% Target (2019-20) 100%	100% Current (2018-19) 70% Target (2019-20) 100%	100% Current (2018-19) 80% Target (2019-20) 85%	100% Current (2018-19) 20% Target (2019-20) 100%	100% Current (2018-19) 85% Target (2019-20) 90%	90% Current (2018-19) 90% Target (2019-20) 90%
Storm Water Drainage Indicators						
Benchmarks	Coverage of storm water drainage network	Water supply for all Toilets	Incidence of water logging/ flooding			
1	100% Current (2018-19) 44% Target (2019-20) 56%	100% Current (2018-19) 70% Target (2019-20) 100%	0% Current (2018-19) 0% Target (2019-20) 0%			
Benchmarks	Coverage of water supply (24x7) in all public / community toilets	Scientific disposal of waste				
1	100% Current (2018-19) 70% Target (2019-20) 100%	100% Current (2018-19) 100% Target (2019-20) 100%				
Benchmarks	Percentage of waste being processed scientifically					
1	100% Current (2018-19) 100% Target (2019-20) 100%					



 Commissioner
 Narasingapuram Municipality
 19/8/19