

Declaration of Service Level Standards Notification Format for the final year 2020-21

Name of the Urban Local Body Namakkal (Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web address
Thiru.P.Ponnambalam, Municipal Commissioner.	Tiruchengode Road, Namakkal - 637 001.	04286 - 221001		commr.namakkal@tn.gov.in

Water Supply Indicators

Coverage of water supply Connections	Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
100%	135 lpcd	100%	24 hours	100%	20%	24 hours	100%	100%	100%	80%	100%	100%	100%	90%		
50%	98 lpcd	98%	1 hr. Once in 3 days	100%	20%	1 hr. Once in 3 days	100%	100%	80%	80%	100%	100%	78%	80%		

Waste Management (Sewerage and Sanitation)

Coverage of toilets	Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
100%	100%	100%	100%	100%	100%	100%	100%	20%	20%	80%	100%	100%	100%	90%		
96%	35%	70%	80%	80%	80%	90%	95%	20%	20%	80%	80%	100%	100%	56%		70%

Solid Waste Management Indicators

Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
100%	100%	100%	100%	80%	80%	100%	100%	100%	100%	100%	90%	
100%	100%	100%	90%	80%	80%	80%	80%	70%	70%	100%	78%	85%

Benchmarks

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
	100%	100%	100%	100%	100%	80%	80%	100%	100%	100%	100%	100%	90%	
	100%	100%	100%	100%	90%	80%	80%	80%	70%	70%	100%	78%	85%	

Storm Water Drainage Indicators				
Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
1	60%	70%	0	0

Namakkal,  
27.10.2020.

*(P. Ponnambalam)*  
Commissioner,  
Namakkal Municipality,  
Namakkal District.  
*27/10/20*