
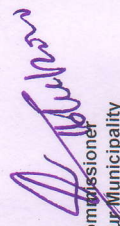


**METTUR MUNICIPALITY**

**Declaration of Service Level Standards Notification Format for the Year-2020-2021**

<b>Name of the Urban Local Body ( Grade of Municipality) Mettur</b>	<b>Name of the Municipal Commissioner,</b>	<b>Postal Address with Pincode</b>	<b>Phone &amp; Fax Nos</b>	<b>email id/ website</b>				
<b>Selection Grade</b>								
<b>Mettur Municipality</b>	<b>Thiru. B.V.Surendra Sha</b>	<b>Municipal Office, Mettur Dam</b>	<b>04284 -244033</b>	<b>commr.mettur@tn.gov.in</b>				
<b>Water supply Indicators</b>								
<b>Coverage of Water Supply Connection</b>	<b>Per capita supply of water</b>	<b>Extent of metering of water connection</b>	<b>Extent of non revenue water</b>	<b>Continuity of water supply</b>	<b>Quality of water supplied</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Cost recovery in water supply services</b>	<b>Efficiency in collection of water supply related charges</b>
<b>Current</b>	<b>135lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>
<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>
<b>70%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>18%</b>	<b>2 hours daily</b>	<b>100%</b>	<b>90%</b>	<b>80%</b>	<b>90%</b>
<b>1</b>	<b>80%</b>	<b>100%</b>	<b>18%</b>	<b>2 hours daily</b>	<b>100%</b>	<b>90%</b>	<b>80%</b>	<b>90%</b>
<b>Sewage Management (Sewerage and Sanitation)</b>								
<b>Coverage of toilets</b>	<b>Coverage os sewage network services</b>	<b>Collection efficiency of the sewage network</b>	<b>Adequacy of sewage treatment capacity</b>	<b>Quality of sewage treatment</b>	<b>Extent of reuse and recycling of treated sewage</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Extent of cost recovery in sewerage management</b>	<b>Efficiency in collection of sewerage charges</b>
<b>Current</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>
<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>
<b>100%</b>	<b>85%</b>	<b>80%</b>	<b>100%</b>	<b>100%</b>	<b>12%</b>	<b>75%</b>	<b>0%</b>	<b>60%</b>
<b>1</b>	<b>100%</b>	<b>85%</b>	<b>100%</b>	<b>100%</b>	<b>18%</b>	<b>80%</b>	<b>80%</b>	<b>85%</b>
<b>Solid Waste Management Indicators</b>								
<b>Household level coverage of solid waste management service</b>	<b>Efficiency of collection of Municipal Solid waste</b>	<b>Extent of segregation of Municipal Solid waste</b>	<b>Extent of municipal Solid waste recovered</b>	<b>Extent of scientific disposal of municipal solid waste</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Extent of cost recovery in SWM services</b>	<b>Efficiency in collection of SWM charges</b>	
								<b>100%</b>
<b>Current</b>	<b>100%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>90%</b>	
<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	<b>2020-21</b>	
<b>95%</b>	<b>100%</b>	<b>90%</b>	<b>70%</b>	<b>95%</b>	<b>80%</b>	<b>50%</b>	<b>70%</b>	
<b>1</b>	<b>100%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>80%</b>	
<b>Storm Water Drainage Indicators</b>								
<b>Coverage of Storm water drainage network</b>		<b>Incidence of water logging / flooding</b>						
<b>100%</b>		<b>0%</b>						
<b>1</b>	<b>Current (2019-20)</b>		<b>Target (2020-21)</b>		<b>Current ((2019-20)</b>		<b>Target (2020-21)</b>	
	<b>35%</b>		<b>45%</b>		<b>0%</b>		<b>0%</b>	

  
**16.11.20**  
 Municipal Engineer  
 Mettur Municipality

  
 Commissioner  
 Mettur Municipality