

**KARUR DISTRICT GAZETTE**

EXTRAORDINARY PUBLISHED BY AUTHORITY

KARUR, MARCH 26, 2016**No. 15]****[Panguni 13, Manmadha, Thiruvalluvar Aandu - 2047]****LOCAL AND MUNICIPAL NOTIFICATION****KULITHALAI MUNICIPALITY***(Letter No. E1/287/2016, Dated : 16-3-2016)***NOTIFICATION**

Under the conditions imposed for the drawal of share of "General Performance Grant" vide condition chapter No. IX under Para 9.77 & 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Kulithalai Municipality, is publishing the "Standardised Service Level Bench Marking" for the years 2017-2018 to 2019-2020 comprising of four service sectors viz., Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Kulithalai Municipality.

Format - B
Declaration of Service Level Standards Notification Format for the final Year 2017-2018

Name of the Urban Local Body (Grade of Municipality) Kulithalai Municipality (2nd Grade)	Name of the Corporation Commissioner / Municipal Commissioner Municipal Commissioner	Postal address with PIN code Kulithalai Municipality, Kulithalai - 639 104.	Phone & Fax Nos. 04323-222951	Email ID / Web address commr.kulithalai@tn.gov.in www.municipality.tn.gov.in/kulithalai
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Water Supply Indicators		Coverage of water supply Connections.		Per capita supply of water.		Extent of metering of water connections.		Extent of non revenue water.		Continuity of water supply.		Quality of water supplied.		Efficiency in redressal of customer complaints.		Cost recovery in water supply services.		Efficiency in collection of water supply-related charges.	
Benchmarks		100%	135 lpcd	100%	20%	24 hours	100%	100%	100%	80%	100%	100%	80%	100%	100%	90%			
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)		
70%	70%	96 lpcd	96 lpcd	-	-	Daily 4 hours	Daily 4 hours	100%	100%	80%	80%	100%	100%	100%	100%	90%	90%		

Sewage Management (Sewerage and Sanitation)		Coverage of toilets.		Coverage of sewerage network services.		Collection efficiency of the sewerage network.		Adequacy of sewerage treatment capacity.		Quality of sewerage treatment.		Extent of reuse and recycling of treated sewage.		Efficiency in redressal of customer complaints.		Extent of cost recovery in sewerage management.		Efficiency in collection of sewerage charges.	
Benchmarks		100%	100%	100%	100%	100%	100%	100%	20%	80%	100%	90%							
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)		
100%	100%	100%	100%	100%	100%	100%	100%	100%	20%	80%	100%	90%							

Solid Waste Management Indicators		Household level coverage of solid waste management services.		Efficiency of collection of Municipal solid waste.		Extent of segregation of Municipal solid waste.		Extent of Municipal solid waste recovered.		Extent of scientific disposal of Municipal solid waste.		Efficiency in redressal of customer complaints.		Extent of cost recovery in SWM services.		Efficiency in collection of SWM charges.	
Benchmarks		100%	100%	100%	100%	80%	100%	80%	100%	80%	100%	50%	55%	30%	35%		
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)		
100%	100%	100%	100%	90%	95%	80%	85%	70%	75%	-	-	80%	80%	50%	55%	30%	35%

Storm Water Drainage Indicators		Coverage of storm water drainage network.		Incidence of water logging / flooding.	
Benchmarks		100%	80%	0%	-
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
100%	80%	100%	83%	0%	-

Kulithalai,
16th March 2016

K. PAUNRAJ,
Commissioner, Kulithalai Municipality.

(Signature)
COMMISSIONER,
KULITHALAI MUNICIPALITY

Declaration of Service Level Standards Notification Format for the final year 2018-2019

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email Id / Web address					
Kulithalai Municipality (2 nd Grade)		Thiru A.W. Syed Musthafa Kamal B.Sc., Municipal Commissioner.		Kulithalai Municipality, Kulithalai - 639104.		04323-222951		Commr.kulithalai@tn.gov.in www.municipality.tn.gov.in/kulithalai					
Water Supply Indicators													
Benchmarks	Coverage of water supply connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges				
	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%				
1	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)				
1	70%	75%	96 lpcd	96 lpcd	9%	8%	Daily 4 Hours	Daily 4 Hours	100%	100%	90%	90%	
Sewage Management (Sewerage and Sanitation)													
Benchmarks	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges				
	100%	100%	100%	100%	100%	20%	80%	100%	90%				
1	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)				
1	100%	100%	100%	100%	100%	20%	80%	100%	90%				
Solid Waste Management Indicators													
Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges					
	100%	100%	100%	80%	100%	80%	100%	90%					
1	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)	Current (2017-2018) Target (2018-2019)					
1	100%	100%	95%	97%	85%	90%	75%	80%	80%	55%	60%	35%	40%
Storm Water Drainage Indicators													
Benchmarks	Coverage of storm water drainage network				Incidence of water logging/flooding								
	100%				0%								
1	Current (2017-2018)	Target (2018-2019)	Current (2017-2018)	Target (2018-2019)	Current (2017-2018)	Target (2018-2019)	Current (2017-2018)	Target (2018-2019)					
1	83%	85%	0	0	0	0	0	0					

Kulithalai,

A.W. Syed Musthafa Kamal B.Sc.,
Commissioner, Kulithalai Municipality.

Declaration of Service Level Standards Notification Format for the final year 2019-2020

Name of the Urban Local Body (Grade of Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id / Web address
Kulthhalai Municipality (2 nd Grade)	Thiru A.W. Syed Musthafa Kamal B.Sc., Municipal Commissioner.	Kulthhalai Municipality, Kulthhalai - 639104.	04323-222951	Comm.kulthhalai@tn.gov.in www.municipality.tn.gov.in/kulthhalai

Water Supply Indicators		Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply - related charges	
Benchmarks		100%	135 lpcd	100%	20%	24 hours	100%	100%	80%	100%	100%	100%	80%	80%	100%	100%	100%	90%	90%
Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)
75%	80%	96 lpcd	96 lpcd	50%	60%	Daily 4 Hours	Daily 4 Hours	100%	100%	80%	80%	100%	100%	100%	100%	100%	100%	90%	90%

Sewage Management (Sewerage and Sanitation)		Coverage of collection of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
Benchmarks		100%	100%	100%	100%	100%	100%	100%	20%	100%	20%	80%	80%	100%	100%	100%	90%	90%	
Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)
100%	100%	100%	100%	100%	100%	100%	100%	100%	20%	100%	20%	80%	80%	100%	100%	100%	90%	90%	

Solid Waste Management Indicators		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks		100%	100%	100%	100%	100%	100%	80%	80%	100%	85%	80%	80%	100%	90%	90%	
Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)
100%	100%	100%	100%	97%	98%	90%	95%	80%	80%	80%	85%	80%	80%	60%	65%	40%	45%

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/flooding	
Benchmarks		100%	100%	0%	0%
Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)	Current (2018-2019)	Target (2019-2020)
85%	90%	85%	90%	0%	0%

Kulthhalai

A.W. Syed Musthafa Kamal B.Sc.,
Commissioner, Kulthhalai Municipality.

FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2020-2021

Name of the Urban Local Body *(Grade of Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web address
Kulthalai Municipality (2 nd Grade)	Thiru A.W. Syed Musthafa Kamal B.Sc., Municipal Commissioner.	Kulthalai Municipality, Kulthalai – 639104.	04323-222951	Commr.kulthalai@tn.gov.in www.municipality.tn.gov.in/Kulthalai

Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)						
1	80%	85%	96 lpcd	96 lpcd	60%	65%	7%	6%	Daily 4 Hours	Daily 4 Hours	100%	100%	80%	80%	100%	100%	90%	90%

Sewage Management (Sewerage and Sanitation)												
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges			
	100%	100%	100%	100%	100%	20%	80%	100%	90%			
	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)
1												

Solid Waste Management Indicators																
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges								
	100%	100%	100%	80%	100%	80%	100%	90%								
	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)	Current (2019-2020)	Target (2020-2021)				
1	100%	100%	98%	100%	95%	100%	80%	80%	85%	90%	80%	80%	65%	70%	45%	50%

Storm Water Drainage Indicators											
	Coverage of storm water drainage network	Incidence of water logging/ flooding									
	100%	0%									
	Current (2019-2020)	Target (2020-2021)									
1	90%	95%									

Kulthalai,

A.W. Syed Musthafa Kamal B.Sc.,
Commissioner, Kulthalai Municipality.