

**Declaration of Service level standards Notification Format for the second year 2019-20**

FCBRMAT – B


Name of the Urban Local Body (Grade of Municipality)	Name of the Corporation Commissioner/Municipal Commissioner	Postal address with pin code	Phone & Fax Nos.	Email id/Web address
Kovvilpatti Municipality	Thiru.S.Govindarajan	Park East Road, Kovvilpatti 628 502	04632-220925	Corrntn.kovvilpatti@tn.gov.in

Water supply indicators											
	Coverage of water supply connections	Per capital supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection if water supply related charges		
Bench marks	100%	135litpcd	100%	20%	24 hours	100%	80%	100%	90%		
Current (2018-19)	92	120	99	19	2.00	100	95	99	99	19	100
Target (2019-20)	100	201	100	18	2.50	100	98	100	100	20	100
1	80	82	85	92	99	100	95	98	99	19	100

Sewerage Management (Sewerage and Sanitation)											
	Coverage of toilets	Coverage of sewerage network services	Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Quality of sewerage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges		
Bench marks	100%	100%	100%	100%	100%	20%	80%	100%	90%		
Current (2018-19)	19	19	19	19	19	19	19	19	19	19	20
Target (2019-20)	201	201	201	201	201	201	201	201	201	201	201
1	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators											
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in swm services	Efficiency in collection of swm charges			
Bench marks	100%	100%	100%	80%	100%	90%	100%	90%			
Current (2018-19)	19	19	19	19	19	19	19	19	19	19	20
Target (2019-20)	201	201	201	201	201	201	201	201	201	201	201
1	100	100	100	59	59	84	85	44	45	44	46

Storm water Drainage Indicators			
	Coverage of storm water drainage network	Incidence of water logging/flooding	
Benchmarks	100%	0%	
Current (2018-19)	96	92	0
Target (2019-20)	100	0	0
1	96	92	0

  
 Commissioner  
 Kovvilpatti Municipality  
 Thoottukudi District  
 14/8/19