

FORMAT -

FORMAT - B

Declaration of Service level standards Notification Format for the second year 2016-17

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner				Postal address With Pin code				Phone & Fax nos.		Email id / Web address					
Kayalpattanam Municipality		Thiru.M.Gandhiraj B.Com,MBA				49mutharamman koil,Kayalpattanam- 628204				04639-280224		Commr.kayalpattanam@tn.gov.in					
<b>Water Supply Indicators</b>																	
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges	
100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
Benchmarks		Benchmarks		Benchmarks		Benchmarks		Benchmarks		Benchmarks		Benchmarks		Benchmarks		Benchmarks	
Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)
86	90	90	135	92	93	2	2	1.00	3.00	100	100	53	70	100	100	82	85
<b>Sewage Management (Sewerage and Sanitation)</b>																	
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
100%		100%		100%		100%		100%		20%		80%		100%		90%	
Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)
99	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																	
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
100%		100%		100%		80%		100%		80%		100%		90%			
Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)	Current (2015-16)	Target (2016-17)		
85	87	85	87	5	70	0	5	100	100	80	80	0	10	0	10		
<b>Storm Water Drainage Indicators</b>																	
Coverage of storm water drainage network						Incidence of water logging/ flooding											
100%						0%											
Benchmarks						Benchmarks											
Current (2015-16)			Target (2016-17)			Current (2015-16)			Target (2016-17)								
7			30			0			0								

Municipal Engineer  
Kayalpattanam Municipality

Commissioner  
Kayalpattanam Municipality