

FORMAT - B

**Declaration of Service level standards Notification Format for the second year 2015-16**

|  |   |                                 |                  |                            |
|--|---|---------------------------------|------------------|----------------------------|
| Name of the Urban Local Body (Grade of Municipality) | Name of the Corporation Commissioner / Municipal Commissioner | Postal address With Pin code    | Phone & Fax nos. | Email id / Web address     |
| Tmt. A. Sulthana, B.Sc                               | Tmt. A. Sulthana, B.Sc  | Pudhu Road, Kovilpatti - 628501 | 04632-220925     | Commr.kovilpatti@tn.gov.in |

| Supply Indicators                    |                  |                            |                  |   |                  |                             |                  |                            |                  |                           |                  |  |                  |  |                  |  |                  |
|--------------------------------------|------------------|----------------------------|------------------|---|------------------|-----------------------------|------------------|----------------------------|------------------|---------------------------|------------------|--|------------------|--|------------------|--|------------------|
| Coverage of water supply Connections |                  | Per capita supply of water |                  | Extent of metering of water connections |                  | Extent of non revenue water |                  | Continuity of water supply |                  | Quality of water supplied |                  | Efficiency in redressal of customer complaints |                  | Cost recovery in water supply services |                  | Efficiency in collection of water supply-related charges |                  |
| 100%                                 |                  | 135 lpcd                   |                  | 100%                                    |                  | 20%                         |                  | 24 hours                   |                  | 100%                      |                  | 80%  |                  | 100%                                   |                  | 90%  |                  |
| Current (2014-15)                    | Target (2015-16) | Current (2014-15)          | Target (2015-16) | Current (2014-15)                       | Target (2015-16) | Current (2014-15)           | Target (2015-16) | Current (2014-15)          | Target (2015-16) | Current (2014-15)         | Target (2015-16) | Current (2014-15)                              | Target (2015-16) | Current (2014-15)                      | Target (2015-16) | Current (2014-15)  | Target (2015-16) |
| 65                                   | 70               | 78                         | 80               | 99                                      | 99               | 10                          | 10               | 2.00                       | 2.00             | 100                       | 100              | 88   | 90               | 97                                     | 98               | 85   | 90               |

| Sewerage Management (Sewerage and Sanitation) |                  |                                       |                  |   |                  |   |                  |                             |                  |   |                  |  |                  |  |                  |  |                  |
|---|------------------|---------------------------------------|------------------|---|------------------|---|------------------|-----------------------------|------------------|---|------------------|--|------------------|--|------------------|--|------------------|
| Coverage of toilets                           |                  | Coverage of sewerage network services |                  | Collection efficiency of the sewerage network |                  | Adequacy of sewerage treatment capacity |                  | Quality of sewage treatment |                  | Extent of reuse and recycling of treated sewage |                  | Efficiency in redressal of customer complaints |                  | Extent of cost recovery in sewerage management |                  | Efficiency in collection of sewerage charges |                  |
| 100%  |                  | 100%                                  |                  | 100%  |                  | 100%                                    |                  | 100%                        |                  | 20%   |                  | 80%  |                  | 100%   |                  | 90%  |                  |
| Current (2014-15)                             | Target (2015-16) | Current (2014-15)                     | Target (2015-16) | Current (2014-15)                             | Target (2015-16) | Current (2014-15)                       | Target (2015-16) | Current (2014-15)           | Target (2015-16) | Current (2014-15)                               | Target (2015-16) | Current (2014-15)                              | Target (2015-16) | Current (2014-15)                              | Target (2015-16) | Current (2014-15)                            | Target (2015-16) |
| 95  | 95               | 0                                     | 0                | 0   | 0                | 0                                       | 0                | 0                           | 0                | 0   | 0                | 0  | 0                | 0  | 0                | 0  | 0                |

| Waste Management Indicators                                 |                  |   |                  |  |                  |   |                  |  |                  |  |                  |   |                  |   |                  |  |  |
|---|------------------|---|------------------|--|------------------|---|------------------|--|------------------|--|------------------|---|------------------|---|------------------|--|--|
| Household level coverage of solid waste management services |                  | Efficiency of collection of municipal solid waste |                  | Extent of segregation of municipal solid waste |                  | Extent of municipal solid waste recovered |                  | Extent of scientific disposal of municipal solid waste |                  | Efficiency in redressal of customer complaints |                  | Extent of cost recovery in SWM services |                  | Efficiency in collection of SWM charges |                  |  |  |
| 100%  |                  | 100%  |                  | 100%   |                  | 80%                                       |                  | 100%   |                  | 80%  |                  | 100%                                    |                  | 90%                                     |                  |  |  |
| Current (2014-15)   | Target (2015-16) | Current (2014-15)                                 | Target (2015-16) | Current (2014-15)                              | Target (2015-16) | Current (2014-15)                         | Target (2015-16) | Current (2014-15)                                      | Target (2015-16) | Current (2014-15)                              | Target (2015-16) | Current (2014-15)                       | Target (2015-16) | Current (2014-15)                       | Target (2015-16) |  |  |
| 100   | 100              | 100   | 100              | 40   | 50               | 40  | 50               | 40   | 50               | 80   | 80               | 40                                      | 40               | 40                                      | 40               |  |  |

| Water Drainage Indicators                |  |                  |  |                   |  |                                      |  |                   |  |                  |  |                   |  |                  |  |  |  |
|--|--|------------------|--|-------------------|--|--------------------------------------|--|-------------------|--|------------------|--|-------------------|--|------------------|--|--|--|
| Coverage of storm water drainage network |  |                  |  |                   |  | Incidence of water logging/ flooding |  |                   |  |                  |  |                   |  |                  |  |  |  |
| 100%                                     |  |                  |  |                   |  | 0%                                   |  |                   |  |                  |  |                   |  |                  |  |  |  |
| Current (2014-15)                        |  | Target (2015-16) |  | Current (2014-15) |  | Target (2015-16)                     |  | Current (2014-15) |  | Target (2015-16) |  | Current (2014-15) |  | Target (2015-16) |  |  |  |
| 80                                       |  | 80               |  | 0                 |  | 0                                    |  | 0                 |  | 0                |  | 0                 |  | 0                |  |  |  |

Municipal Engineer

Commissioner