

FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2019-20

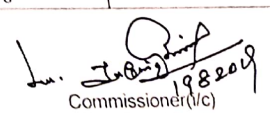
Name of the Urban Local Body (Grade of Municipality)	Name of the Corporation Commissioner / Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email Id / Web
Karur (Special grade)	Thiru.B.RAJENDRAN	Azad Road, Karur - 639001	04324- 260341	commr.karur@tn.gov.in

Water Supply Indicators																		
Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency of collection of supply-related charges	
	100%	135 lpcdd	100%	20%	24 hours	100%	80%	100%	90%									
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
1	93	98	135	135	100	100	6	6	Daily	Daily	100	100	100	100	100	100	95	

Sewage Management (Sewerage and Sanitation)																		
Benchmarks	Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	100%	100%	100%	100%	100%	100%	100%	100%	20%	80%	100%	90%						
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
1	100	100	85	90	88	92	100	100	100	100	40	50	100	100	92	95	75	80

Solid Waste Management Indicators																	
Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
	100%	100%	100%	100%	100%	80%	100%	80%	100%	80%	100%	90%					
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	
1	100	100	100	100	100	100	55	60	99	100	100	100	-	-	-	-	

Storm Water Drainage Indicators						
Benchmarks	Coverage of storm water drainage network				Incidence of water logging/ flooding	
	100%	0%				
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)		
1	88	95	0	0		


 Commissioner (I/C)
 Karur Municipality
 15/10/19