

FORMAT - B

DECLARATION OF SERVICE LEVEL STANDARDS NOTIFICATION FORMAT FOR THE FINAL YEAR 2018-19

Name of the Urban Local body (Grade of Municipality)	Name of the Corporation Commissioner	Postal address with Pin Code	Phone & Fax Nos	E.mail id / Web address
DINDIGUL CORPORATION	N. MANOHAR	13, MAIN ROAD, DINDIGUL – 624 001	0451 – 2432578	commr.dindigul@tn.gov.in

Water Supply Indicators

	Coverage of water supply connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges	
	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
Bench Marks	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19
	72%	80%	80 lpcd	95 lpcd	98%	100%	16%	10%	4 hrs (once in 5 days)	2 hrs (once in 2 days)	100%	100%	90 %	92%	80%	85%	80%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of Toilets		Coverage of Sewage Net work services		Collection efficiency of the sewage network		Adequacy of sewage Treatment capacity		Quality of Sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of Cost recovery in Sewage Management		Efficiency in collection of Sewage charges	
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
Bench Marks	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19
	98%	100%	50%	70%	80%	100%	100%	100%	100%	100%	19%	20%	70%	80%	50%	100%	60%	90%

Solid Waste Management Indicators

	House hold coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of Segregation of municipal solid waste		Extent of Municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of Cost recovery in SWM services		Efficiency in collection of Sewage charges	
	100%		100%		100%		80		100%		80%		100%		90%	
Bench Marks	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19	Current 2017- 18	Target 2018- 19
	100%	100%	100%	100%	50%	80%	70%	75 %	50%	100%	70%	75 %	60%	65%	95%	97%

Storm Water Drainage Indicators

	Coverage of Storm Water Drainage net work		Incidence of water logging / fogging	
	100%		0%	
Bench Marks	Current 2017- 18	Target 2018 - 19	Current 2017 - 18	Target 2018 - 19
	64%	66%	0%	0%