

Proceedings of the Commissioner of Municipal Administration(FAC),

MRC Nagar, Chennai - 600 028.

Present: Dr.K. Baskaran I.A.S.,

Roc.No. 17720/2017/WB

Dated: 14.09.2019

Sub: TNSUDP - CWBS Implementation in all ULBs - work allocation to Programmer to sort out the issues in Modules in coordination with CMA-IT Team and M/s BCT (P) Ltd.-orders issued-reg.

Ref: Proceeding of CMA Roc No. 17220/2017/WB dated 15.07.2018.

ORDER:

In the proceedings cited, selected Programmers, Assistant Programmers were nominated to handle the issues raised by ULBs during the implementation of Municipal e-governance modules in coordination with the CMA-IT Team and experts of M/s BCT (P) Ltd..

Due to administrative convenience, the orders issued in the proceeding cited are hereby cancelled. Further, the following alternative arrangements are made to settle the issues / challenges raised in implementation of UTIS software application.

- i) The Regional Programmers are assigned duty to look after the issues in the modules assigned to them and preparation of Dashboard requirement ,
- ii) **The Commissioners of City Municipal Corporations and Municipalities are requested to instruct the end users of ULBs (staff) to send the issues / challenges in UTIS application through the Help Desk with the help of Assistant Programmer / Data Entry Operator.**
- iii) To sort out the issues raised under each module, Two IT teams consisting of Programmers and selected Assistant Programmers are formed at Regional Level and State Level as follows:-

Sl No.	State Level Name & Designation of the Coordinator (Thiru / Tmt.)	Regional Level Name of the Programmer (Thiru / Tmt.	Modules assigned & Dashboard
1	G.Nirmala, Assistant Programmer	R.Vijay, Programmer, O/o RDMA, Chengalpet	Admin, Accounts, Ward Works, Procurement

			Karthikeyan, Programmer O/o RDMA, Salem	Stores & Inventory System, File Management System
2	R.Edwin Arokiya Raj, Assistant Programmer		Ignatious Immagulate Mary, Programmer, O/o RDMA, Madurai	Property tax, CFC, Grievance, Citizen Portal
			Inmozhi, Programmer, O/o RDMA, Thanjavur	Asset, Non Tax, IPMS, ESS, On Line Asst Booking
3	P.Kamaraj, Programmer	Assistant	Amerson Asir, Programmer, O/o RDMA, Tirunelveli	Agenda, Audit, Legal, Profession Tax
			P.Saravanan, Programmer, O/o RDMA, Vellore	Vehicle, Solid Waste Management, Water Supply, UGD & ULB Website
4	P.Manimaran, Programmer	Assistant	Suriya Prabha, Programmer, O/o RDMA, Tiruppur	School, Hospital, Building Plan, Trade License , Assembly Question and Answer

Tmt. K.Gunadevi, System Analyst of CMA's office is nominated as Chief Coordinator of CMA's IT Team.

- iv) The issues may be sorted out as follows by the Regional & State Level IT team.
- a) After Receipt of issues through Help Desk from all the ULB in the State, the Programmer(Regional Level) who is responsible for sorting out the issues raised in the respective module / modules should sort out the same.
 - b) If the Programmer is unable to sort out the issue/issues raised under a particular module, he/she may refer the issues to the concerned State Level Coordinator and settle the issue with the help of State Level Coordinator.
 - c) If the concerned coordinator of CMA IT Team is unable to sort out the issues received from the Regional Level, he/she may contact the Experts of M/s BCT (P) Ltd., and solve the problem.
- [For Example, If issues are raised under Property Tax, CFC, Grievance Redressal and Citizen Portal modules from any Municipality / Corporation in the State, Tmt. Immagulate Mary, Programmer, RDMA Office, Madurai has to sort out the same either by her or with the help of State Level Coordinator namely Thiru.R.Edwin Arokiya Raj.]
- v) a) The details of tickets raised by ULBs and settlement of issues by the Programmers should be communicated to the **Chief Coordinator of CMA IT Team** as and when so as to consolidate the nature of issues / challenges raised by the ULBs and settlement of issues / challenges.

b) Any new requirement under any module may be brought to the notice of **Chief Coordinator of CMA (System Analyst)** for taking necessary action in consultation with appropriate authority.

Sd/- K.Baskaran
Commissioner of Municipal Administration

To

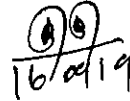
All Commissioners of City Municipal Corporations
All Commissioners of Municipalities
All Regional Directors of Municipal Administration
Tmt. K.Gunadevi, System Analyst, O/o CMA
Tmt. G.Nirmala, Assistant Programmer, Avadi
Thiru P.Manimaran, Assistant Programmer, O/o CMA
Thiru P.Kamaraj, Assistant Programmer, Tambaram
Thiru.R.Edwin Arokiya Raj, Assistant Programmer, Pattukottai
All Programmers of RDMA's Office (through RDMA concerned)

Copy to:

M/s Bahwan Cybertek (P) Ltd, Chennai

//Forwarded by Order//


Joint Director (Corporation)


16/02/19