

FORMAT - B- Declaration of Service Level Standards

SIVAGANGA DISTRICT

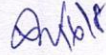
DEVAKOTTAI MUNICIPALITY

NOTIFICATION

Under the conditions imposed for the drawal of share of " General Performance Grant" under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Devakottai Municipality is publishing the standardized service Level Bench Marking" for the year 2018-2019 Comprising of four services viz, Water Supply, Sewerage, Strom water Drainage and Solid waste Management Pertaining to the Devakottai Municipality




Commissioner,
Devakottai Municipality



FORMAT - B

Declaration of Service Level Standards Notification Format for the final year 2018-2019

Name of the Urban Local Body		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.									
DEVAKOTTAI 1st Grande Municipality		K.SUDHA		MUNICIPAL OFFICE, THIRUPATTUR ROAD		04561-272282		commr.devakkottai@tn.gov.in									
Water Supply Indicators																	
Coverage of water supply Connections	100%	Current	Targets	Extent of metering of water connections	100%	Extent of non revenue water	20%	Continuity of water supply	24 hours	Quality of water supplied	100%	Efficiency in redressal of customer complaints	80%	Cost recovery in water supply services	100%	Efficiency in collection of water supply-related charges	90%
		(2018-19)	(2019-20)														
1	65%	75%	90	80%	85%	2%	2%	24hr	24hr	100%	100%	80%	85%	90%	90%	90%	90%
Sewage Management (Sewerage and Sanitation)																	
Coverage of toilets	100%	Current	Targets	Coverage of sewage network services	100%	Adequacy of sewage treatment capacity	100%	Quality of sewage treatment	100%	Extent of reuse and recycling of treated sewage	20%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in sewerage management	100%	Efficiency in collection of sewerage charges	90%
		(2018-19)	(2019-20)														
1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																	
Household level coverage of solid waste management services	100%	Current	Targets	Efficiency of collection of municipal solid waste	100%	Extent of segregation of municipal solid waste	100%	Extent of municipal solid waste recovered	80%	Extent of scientific disposal of municipal solid waste	100%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in SWM services	100%	Efficiency in collection of SWM charges	90%
		(2018-19)	(2019-20)														
1	100%	100%	100%	100%	100%	85%	60%	65%	60%	50%	60%	80%	80%	70%	70%	90%	95%
Storm Water Drainage Indicators																	
Coverage of storm water drainage network	100%	Incidence of water logging/ flooding															
		0%															
Benchmarks	1	Current (2018-19)		Targets (2019-20)		Current (2018-19)		Targets (2019-20)		Current (2018-19)		Targets (2019-20)		Current (2018-19)		Targets (2019-20)	
		90%		95%		0%		0%		0%		0%		0%		0%	


Commissioner
Devakottai Municipality.