

Declaration of Service Level Standards Notification Format - 2020-2021

Name of the Urban Local Body		Name of the Corporation Commissioner / Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.											
CHIDAMBARAM MUNICIPALITY		M. AJTHABARVIN, Commissioner				No 5 Katchery Street, Chidambaram, Cuddalore District.				Off- 04144-222231		commr.chidambaram@tn.gov.in											
Water Supply Indicators																							
Benchmarks	Coverage of water supply Connections	100%		Extent of metering of water connections		20%		Continuity of water supply		24 hours		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges					
		Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)				
1	46%	60%	90	0%	0%	1.10%	1.10%	1 Hr	1 Hr	1 Hr	100%	100%	100%	80%	100%	97%	100%	90%	100%				
Sewage Management (Sewerage and Sanitation)																							
Benchmarks	Coverage of toilets	100%		Collection efficiency of the sewage network		100%		Adequacy of sewage treatment capacity		100%		Quality of sewage treatment		20%		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
		Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
1	100%	100%	100%	100%	100%	100%	100%	50%	90%	0%	50%	100%	100%	80%	100%	0%	100%	100%	0%	100%	90%	100%	
Solid Waste Management Indicators																							
Benchmarks	Household level coverage of solid waste management services	100%		Efficiency of collection of municipal solid waste		100%		Extent of segregation of municipal solid waste		80%		Extent of municipal solid waste recovered		100%		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
		Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
1	95%	100%	94%	100%	94%	100%	40%	70%	90%	100%	95%	100%	100%	80%	100%	100%	100%	100%	57%	70%	90%	100%	
Storm Water Drainage Indicators																							
Benchmarks	Coverage of storm water drainage network	100%		Incidence of water logging/ flooding		0%		Coverage of storm water drainage network		100%		Incidence of water logging/ flooding		0%									
		Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)										
1	42%	50%	50%	50%	0%	0%	0%	0%	0%	0%	0%	0%											


 Commissioner
 Chidambaram Municipality